Institute for Healthcare Improvement

Preventing and Mitigating Workplace Violence: The Essentials

April – June 2027

This program consists of 4 self-paced learning activities and 2 live sessions. The self-paced learning activities are to be completed outside of, and prior to attending the live sessions. Self-paced learning activities are required and should take no longer than one hour to complete.

To receive credit for completing your IHI program and, if applicable, become eligible for continuing education credit, you must:

- Attend and participate in the live online sessions.
- Complete any required self-paced learning activities.
- Submit the post-program evaluation survey within 30 days of attending the live session.

Live-Online	Self-Paced

This agenda is subject to change.

Session	Date(s)	Session Topic	Live or Self-Paced
Module 1	Opens: April 21 Closes: May 5	Prevention and Prediction – Violence Risk Screening Tools and Flagging	Self-Paced
Module 2	Opens: May 5 Closes: May 19	Mitigation and Response – Behavioral Response Teams (BRT), Workplace Violence Event Review, and Peer Support	Self-Paced

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Module 3	Opens: May 19 Closes: June 2	Workplace Violence Data: Standardization and Visualization	Self-Paced
Module 4	Opens: June 2 Closes: June 16	Behavioral Management, Worksite Assessment, and Workplace Violence Program Development	Self-Paced
Live Call	**June 16, 2027** **11:00 AM -12:30 PM ET**	Join expert faculty and peers for an interactive discussion designed to help you apply concepts from the self-paced modules to real-world workplace violence challenges. Through case-based learning, peer exchange, and live Q&A, participants will explore practical strategies for prevention, de-escalation, response, and program improvement while gaining actionable insights to strengthen workforce safety and foster a culture of safety within their organizations.	Live
Live Call	**June 23, 2027** **11:00 AM -12:30 PM ET**		Live