

Program Agenda

Session #1: Prevention and Prediction – Violence Risk Screening Tools and Flagging

Tuesday, March 10, 2026		
Time	Topic and Objectives	Faculty
10:00 – 10:05 AM	Welcome and Introductions After this session, participants will be able to: <ol style="list-style-type: none"> 1. Recognize available screening tools for identification of risk for violence 2. Describe processes for developing a strategy to communicate risk via the Electronic Health Record (EHR)- (flagging) 	Jeffrey Boord, MD, MPH Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD
10:05 – 10:25 AM	Screening Tools and Warning Flags for Violent Behavior: How do they Work? After this session, participants will be able to: <ol style="list-style-type: none"> 1. Recognize of available screening tools and evidence to support their use in healthcare (BVC, STAMP, DASA, VAT) 2. Describe principles of identification and communication of patient-level risk for violence utilizing EHR flags 	Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD
10:25 – 11:20 AM	Open Panel After this session, participants will be able to: <ol style="list-style-type: none"> 1. Describe success factors, barriers, and challenges with implementation of screening tools and flagging process across a system 2. Identify key collaborators and stakeholders to ensure sustainability of the process 	Carrie Mull, DNP, RN, PMH-BC, NEA-BC, Administrative Director, Trinity Health Grand Rapids Dr. Jason Stopyra, Atrium Health Wake Forest Baptist

11:20 – 11:30 AM	Wrap-up and Next Steps	
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Session #2: Mitigation and Response – Behavioral Response Teams (BRT), Workplace Violence Event Review, and Peer Support

Tuesday, March 24, 2026		
Time	Topic	Faculty
10:00 – 10:05 AM	Welcome and Introductions After this session, participants will be able to: <ol style="list-style-type: none"> 1. Describe theory behind behavioral response and peer support teams 2. Describe processes for event review of workplace violence incidents 	Jeffrey Boord, MD, MPH
10:05 – 10:25 AM	Deploying Behavioral Response Teams, Providing Peer support and Conducting WPV Event Review After this session, participants will be able to: <ol style="list-style-type: none"> 1. Describe roles, theory, and concepts behind behaviour response and peer support teams 2. Describe challenges with implementation and scale-up of BRT and peer support teams 3. Identify processes for event review and development of peer support teams to optimize learning and improvement 	Eileen Murtagh-Kurowski, MD Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS
10:25 – 11:20 AM	Open Panel After this session, participants will be able to:	Eileen Murtagh-Kurowski, MD Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS

	<ol style="list-style-type: none"> 1. Recognize impact of behavioral response and peer support teams 2. Identify benefits and challenges of using cause analysis to learn from workplace violence events 	
11:20 – 11:30 AM	Wrap-up and Next Steps	

Session #3: Workplace Violence Data - Standardization and Visualization

Tuesday, April 7, 2026		
Time	Topic and Objectives	Faculty
10:00 – 10:05 AM	Welcome and Introductions After this session, participants will be able to: <ol style="list-style-type: none"> 1. Apply a standardized data framework for workplace violence incidents in the healthcare setting 2. Describe use cases for standardized workplace violence data 	Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD
10:05 – 10:20 AM	Standardized Data Collection of Workplace Violence Incidents – the IHI Framework After this session, participants will be able to: <ol style="list-style-type: none"> 1. Explain the rationale for standardized workplace violence data 2. Categorize the key data elements within the IHI standardized workplace violence data framework 	Jeffrey Boord, MD, MPH
10:25 – 11:20 AM	Open Panel After this session, participants will be able to:	Gordon Lipscomb, Director of Threat Management, Memorial Sloan Kettering Cancer Center

	<ol style="list-style-type: none"> 1. Understand the operational use of standardized workplace violence data for risk assessment and proactive mitigation 2. Describe approaches to visualize standardized workplace violence data 	Deeba Siddiqui, SVP Team Health & Safety, Hackensack Meridian Health
11:20 – 11:30 AM	Wrap-up and Next Steps	

Session #4: Governance, Leadership, and Policy – Behavioral Management and Worksite Assessment

Tuesday, April 21, 2026		
Time	Topic and Objectives	Faculty
10:00 – 10:05 AM	Welcome and Introductions After this session, participants will be able to: <ol style="list-style-type: none"> 1. Comprehend the structure and function of a conduct review board to manage disruptive patient behaviors. 2. Understand processes for management of inappropriate patient and visitor behaviors. 3. Identify common elements included in worksite and security assessments 	Jeffrey Boord, MD, MPH
10:05 – 10:25 AM	Governance, Behavioral Management, and Worksite Assessment After this session, participants will be able to: <ol style="list-style-type: none"> 1. Comprehend the structure and function of a conduct review board to manage disruptive patient behaviors 2. Describe a process to develop and implement management plans for disruptive behavior. 	Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD

March 2026

	3. Determine how and when to conduct worksite analysis as part of the workforce safety program.	
10:25 – 11:20 AM	Open Panel After this session, participants will be able to: <ol style="list-style-type: none"> 1. Recognize the necessity of Board and executive level involvement in the facility workplace violence program. 2. Explain the necessity of identified resources (personnel, budget, etc.) to operationalize a successful program. 	Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD
11:20 – 11:30 AM	Wrap-up and Next Steps	

Session #5: Community, Legal, and Advocacy Dimensions of Workplace Violence Prevention

Tuesday, May 5, 2026		
Time	Topic and Objectives	Faculty
10:00 – 10:05 AM	Welcome and Introductions After this session, participants will be able to: <ol style="list-style-type: none"> 1. Understand basic provisions in state legislation addressing workplace violence in healthcare. 2. Recognize the importance of alignment with community leaders and patients in workplace violence prevention 	Eileen Murtagh-Kurowski, MD Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Jeffrey Boord, MD, MPH
10:05 – 10:25 AM	Workplace Violence Legislation in Healthcare After this session, participants will be able to:	JD Buchert, MSN, M.Ed., MS, RN, Quality Specialist Surgical and Trauma Services, Parkland Health

March 2026

	<ol style="list-style-type: none"> 1. Summarize common state legislative provisions for workplace violence prevention programs in healthcare 2. Explain the regulatory role of the Occupational Safety and Health Administration in workplace violence prevention 	
10:25 – 11:20 AM	Open Panel After this session, participants will be able to: <ol style="list-style-type: none"> 1. Understand the purpose and implementation of a patient and visitor code of conduct 2. Relate key workplace violence prevention program components to legislative and regulatory requirements 	JD Buchert, MSN, M.Ed., MS, RN, Quality Specialist Surgical and Trauma Services, Parkland Health
11:20 – 11:30 AM	Wrap-up and Next Steps	

Session #6: Putting it All Together – Building and Enhancing Your Organization’s Workplace Violence Prevention Program

Tuesday, May 19, 2026		
Time	Topic and Objectives	Faculty
10:00 – 10:05 AM	Welcome and Introductions	Jeffrey Boord, MD, MPH Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD
10:05 – 10:25 AM	Review of Key Concepts and How to Get Started	Jeffrey Boord, MD, MPH

	<p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Summarize the role of violence risk assessment tools and EHR flagging to predict and communicate risk of violent or disruptive behaviors 2. Identify the role of behavioral response and peer support teams 3. Apply a framework for standardized workplace violence data 4. Design a process for behavioral management and worksite assessment 5. Elaborate an approach to patient and community engagement for workplace violence prevention 	<p>Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS</p> <p>Eileen Murtagh-Kurowski, MD</p>
10:25 – 11:00 AM	Group Discussion, Q&A	