

## Program Agenda

Session 1: Tuesday, March 10, 2026		
Prevention and Prediction – Violence Risk Screening Tools and Flagging		
Time	Topic and Objectives	Faculty
10:00 – 10:05 AM	<b>Welcome and Introductions</b> After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Recognize available screening tools for identification of risk for violence</li> <li>2. Describe processes for developing a strategy to communicate risk via the Electronic Health Record (EHR)- (flagging)</li> </ol>	Jeffrey Boord, MD, MPH Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD
10:05 – 10:25 AM	<b>Screening Tools and Warning Flags for Violent Behavior: How do they Work?</b> After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Recognize of available screening tools and evidence to support their use in healthcare (BVC, STAMP, DASA, VAT)</li> <li>2. Describe principles of identification and communication of patient-level risk for violence utilizing EHR flags</li> </ol>	Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD
10:25 – 11:20 AM	<b>Open Panel</b> After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Describe success factors, barriers, and challenges with implementation of screening tools and flagging process across a system</li> <li>2. Identify key collaborators and stakeholders to ensure sustainability of the process</li> </ol>	Carrie Mull, DNP, RN, PMH-BC, NEA-BC Jason Stopyra, MD, MS
11:20 – 11:30 AM	<b>Wrap-up and Next Steps</b>	

**Session 2: Tuesday, March 24, 2026**

**Mitigation and Response – Behavioral Response Teams (BRT), Workplace Violence Event Review, and Peer Support**

<b>Time</b>	<b>Topic</b>	<b>Faculty</b>
10:00 – 10:05 AM	<b>Welcome and Introductions</b>  After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Describe theory behind behavioral response and peer support teams</li> <li>2. Describe processes for event review of workplace violence incidents</li> </ol>	Jeffrey Boord, MD, MPH
10:05 – 10:25 AM	<b>Deploying Behavioral Response Teams, Providing Peer support and Conducting WPV Event Review</b>  After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Describe roles, theory, and concepts behind behaviour response and peer support teams</li> <li>2. Describe challenges with implementation and scale-up of BRT and peer support teams</li> <li>3. Identify processes for event review and development of peer support teams to optimize learning and improvement</li> </ol>	Eileen Murtagh-Kurowski, MD  Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS
10:25 – 11:20 AM	<b>Open Panel</b>  After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Recognize impact of behavioral response and peer support teams</li> </ol>	Eileen Murtagh-Kurowski, MD  Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS

	2. Identify benefits and challenges of using cause analysis to learn from workplace violence events	
11:20 – 11:30 AM	<b>Wrap-up and Next Steps</b>	

**Session 3: Tuesday, April 7, 2026**

**Workplace Violence Data - Standardization and Visualization**

<b>Time</b>	<b>Topic and Objectives</b>	<b>Faculty</b>
10:00 – 10:05 AM	<b>Welcome and Introductions</b> After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Apply a standardized data framework for workplace violence incidents in the healthcare setting</li> <li>2. Describe use cases for standardized workplace violence data</li> </ol>	Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD
10:05 – 10:20 AM	<b>Standardized Data Collection of Workplace Violence Incidents – the IHI Framework</b> After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Explain the rationale for standardized workplace violence data</li> <li>2. Categorize the key data elements within the IHI standardized workplace violence data framework</li> </ol>	Jeffrey Boord, MD, MPH
10:25 – 11:20 AM	<b>Open Panel</b> After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Understand the operational use of standardized workplace violence data for risk assessment and proactive mitigation</li> </ol>	Jill K. Hodge, BSA, MSM Deeba Siddiqui, DNP, RN, CPHQ, CPPS

	2. Describe approaches to visualize standardized workplace violence data	
11:20 – 11:30 AM	<b>Wrap-up and Next Steps</b>	

**Session 4: Tuesday, April 21, 2026**

**Governance, Leadership, and Policy – Behavioral Management and Worksite Assessment**

<b>Time</b>	<b>Topic and Objectives</b>	<b>Faculty</b>
10:00 – 10:05 AM	<b>Welcome and Introductions</b> After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Comprehend the structure and function of a conduct review board to manage disruptive patient behaviors.</li> <li>2. Understand processes for management of inappropriate patient and visitor behaviors.</li> <li>3. Identify common elements included in worksite and security assessments</li> </ol>	Jeffrey Boord, MD, MPH
10:05 – 10:25 AM	<b>Governance, Behavioral Management, and Worksite Assessment</b> After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Comprehend the structure and function of a conduct review board to manage disruptive patient behaviors</li> <li>2. Describe a process to develop and implement management plans for disruptive behavior.</li> <li>3. Determine how and when to conduct worksite analysis as part of the workforce safety program.</li> </ol>	Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD

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10:25 – 11:20 AM	<b>Open Panel</b> After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Recognize the necessity of Board and executive level involvement in the facility workplace violence program.</li> <li>2. Explain the necessity of identified resources (personnel, budget, etc.) to operationalize a successful program.</li> </ol>	Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD
11:20 – 11:30 AM	<b>Wrap-up and Next Steps</b>	

**Session 5: Tuesday, May 5, 2026**

**Community, Legal, and Advocacy Dimensions of Workplace Violence Prevention**

<b>Time</b>	<b>Topic and Objectives</b>	<b>Faculty</b>
10:00 – 10:05 AM	<b>Welcome and Introductions</b> After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Understand basic provisions in state legislation addressing workplace violence in healthcare.</li> <li>2. Recognize the importance of alignment with community leaders and patients in workplace violence prevention</li> </ol>	Eileen Murtagh-Kurowski, MD Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Jeffrey Boord, MD, MPH
10:05 – 10:25 AM	<b>Workplace Violence Legislation in Healthcare</b> After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Summarize common state legislative provisions for workplace violence prevention programs in healthcare</li> </ol>	JD Buchert, MSN, M.Ed., MS, RN Jack Frazee, JD

	2. Explain the regulatory role of the Occupational Safety and Health Administration in workplace violence prevention	
10:25 – 11:20 AM	<b>Open Panel</b> After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Understand the purpose and implementation of a patient and visitor code of conduct</li> <li>2. Relate key workplace violence prevention program components to legislative and regulatory requirements</li> </ol>	JD Buchert, MSN, M.Ed., MS, RN Jack Frazee, JD
11:20 – 11:30 AM	<b>Wrap-up and Next Steps</b>	

**Session 6: Tuesday, May 19, 2026**

**Putting it All Together – Building and Enhancing Your Organization’s Workplace Violence Prevention Program**

<b>Time</b>	<b>Topic and Objectives</b>	<b>Faculty</b>
10:00 – 10:05 AM	<b>Welcome and Introductions</b>	Jeffrey Boord, MD, MPH Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD
10:05 – 10:25 AM	<b>Review of Key Concepts and How to Get Started</b> After this session, participants will be able to: <ol style="list-style-type: none"> <li>1. Summarize the role of violence risk assessment tools and EHR flagging to</li> </ol>	Jeffrey Boord, MD, MPH Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD

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	<p>predict and communicate risk of violent or disruptive behaviors</p> <ol style="list-style-type: none"><li>2. Identify the role of behavioral response and peer support teams</li><li>3. Apply a framework for standardized workplace violence data</li><li>4. Design a process for behavioral management and worksite assessment</li><li>5. Elaborate an approach to patient and community engagement for workplace violence prevention</li></ol>	
10:25 – 11:00 AM	<b>Group Discussion, Q&amp;A</b>	