

March 2026

Program Agenda

Session 1: Tuesday, March 10, 2026

Prevention and Prediction – Violence Risk Screening Tools and Flagging

Time	Topic and Objectives	Faculty
10:00 – 10:05 AM	<p>Welcome and Introductions</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Recognize available screening tools for identification of risk for violence 2. Describe processes for developing a strategy to communicate risk via the Electronic Health Record (EHR)- (flagging) 	Jeffrey Boord, MD, MPH Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD
10:05 – 10:25 AM	<p>Screening Tools and Warning Flags for Violent Behavior: How do they Work?</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Recognize of available screening tools and evidence to support their use in healthcare (BVC, STAMP, DASA, VAT) 2. Describe principles of identification and communication of patient-level risk for violence utilizing EHR flags 	Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD
10:25 – 11:20 AM	<p>Open Panel</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Describe success factors, barriers, and challenges with implementation of screening tools and flagging process across a system 2. Identify key collaborators and stakeholders to ensure sustainability of the process 	Carrie Mull, DNP, RN, PMH-BC, NEA-BC Jason Stopryra, MD, MS
11:20 – 11:30 AM	Wrap-up and Next Steps	

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Session 2: Tuesday, March 24, 2026

Mitigation and Response – Behavioral Response Teams (BRT), Workplace Violence Event Review, and Peer Support

Time	Topic	Faculty
10:00 – 10:05 AM	<p>Welcome and Introductions</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Describe theory behind behavioral response and peer support teams 2. Describe processes for event review of workplace violence incidents 	Jeffrey Boord, MD, MPH
10:05 – 10:25 AM	<p>Deploying Behavioral Response Teams, Providing Peer support and Conducting WPV Event Review</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Describe roles, theory, and concepts behind behaviour response and peer support teams 2. Describe challenges with implementation and scale-up of BRT and peer support teams 3. Identify processes for event review and development of peer support teams to optimize learning and improvement 	Eileen Murtagh-Kurowski, MD Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS
10:25 – 11:20 AM	<p>Open Panel</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Recognize impact of behavioral response and peer support teams 	Eileen Murtagh-Kurowski, MD Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS

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	2. Identify benefits and challenges of using cause analysis to learn from workplace violence events	
11:20 – 11:30 AM	Wrap-up and Next Steps	

Session 3: Tuesday, April 7, 2026

Workplace Violence Data - Standardization and Visualization

Time	Topic and Objectives	Faculty
10:00 – 10:05 AM	<p>Welcome and Introductions</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Apply a standardized data framework for workplace violence incidents in the healthcare setting 2. Describe use cases for standardized workplace violence data 	Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD
10:05 – 10:20 AM	<p>Standardized Data Collection of Workplace Violence Incidents – the IHI Framework</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Explain the rationale for standardized workplace violence data 2. Categorize the key data elements within the IHI standardized workplace violence data framework 	Jeffrey Boord, MD, MPH
10:25 – 11:20 AM	<p>Open Panel</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Understand the operational use of standardized workplace violence data for risk assessment and proactive mitigation 	Jill K. Hodge, BSA, MSM Deeba Siddiqui, DNP, RN, CPHQ, CPPS

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	2. Describe approaches to visualize standardized workplace violence data	
11:20 – 11:30 AM	Wrap-up and Next Steps	

Session 4: Tuesday, April 21, 2026

Governance, Leadership, and Policy – Behavioral Management and Worksite Assessment

Time	Topic and Objectives	Faculty
10:00 – 10:05 AM	<p>Welcome and Introductions</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Comprehend the structure and function of a conduct review board to manage disruptive patient behaviors. 2. Understand processes for management of inappropriate patient and visitor behaviors. 3. Identify common elements included in worksite and security assessments 	Jeffrey Boord, MD, MPH
10:05 – 10:25 AM	<p>Governance, Behavioral Management, and Worksite Assessment</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Comprehend the structure and function of a conduct review board to manage disruptive patient behaviors 2. Describe a process to develop and implement management plans for disruptive behavior. 3. Determine how and when to conduct worksite analysis as part of the workforce safety program. 	<p>Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS</p> <p>Eileen Murtagh-Kurowski, MD</p>

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10:25 – 11:20 AM	<p>Open Panel</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Recognize the necessity of Board and executive level involvement in the facility workplace violence program. 2. Explain the necessity of identified resources (personnel, budget, etc.) to operationalize a successful program. 	<p>Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS</p> <p>Eileen Murtagh-Kurowski, MD</p>
11:20 – 11:30 AM	Wrap-up and Next Steps	

Session 5: Tuesday, May 5, 2026

Community, Legal, and Advocacy Dimensions of Workplace Violence Prevention

Time	Topic and Objectives	Faculty
10:00 – 10:05 AM	<p>Welcome and Introductions</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Understand basic provisions in state legislation addressing workplace violence in healthcare. 2. Recognize the importance of alignment with community leaders and patients in workplace violence prevention 	<p>Eileen Murtagh-Kurowski, MD</p> <p>Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS</p> <p>Jeffrey Boord, MD, MPH</p>
10:05 – 10:25 AM	<p>Workplace Violence Legislation in Healthcare</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Summarize common state legislative provisions for workplace violence prevention programs in healthcare 	<p>JD Buchert, MSN, M.Ed., MS, RN</p> <p>Jack Frazee, JD</p>

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	<p>2. Explain the regulatory role of the Occupational Safety and Health Administration in workplace violence prevention</p>	
10:25 – 11:20 AM	<p>Open Panel</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Understand the purpose and implementation of a patient and visitor code of conduct 2. Relate key workplace violence prevention program components to legislative and regulatory requirements 	<p>JD Buchert, MSN, M.Ed., MS, RN Jack Frazee, JD</p>
11:20 – 11:30 AM	<p>Wrap-up and Next Steps</p>	

Session 6: Tuesday, May 19, 2026

Putting it All Together – Building and Enhancing Your Organization's Workplace Violence Prevention Program

Time	Topic and Objectives	Faculty
10:00 – 10:05 AM	<p>Welcome and Introductions</p>	<p>Jeffrey Boord, MD, MPH Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD</p>
10:05 – 10:25 AM	<p>Review of Key Concepts and How to Get Started</p> <p>After this session, participants will be able to:</p> <ol style="list-style-type: none"> 1. Summarize the role of violence risk assessment tools and EHR flagging to 	<p>Jeffrey Boord, MD, MPH Karen Garvey, MPA/HCA, BSN, RN, DFASHRM, CPHRM, CPPS Eileen Murtagh-Kurowski, MD</p>

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	<p>predict and communicate risk of violent or disruptive behaviors</p> <ul style="list-style-type: none">2. Identify the role of behavioral response and peer support teams3. Apply a framework for standardized workplace violence data4. Design a process for behavioral management and worksite assessment5. Elaborate an approach to patient and community engagement for workplace violence prevention	
10:25 – 11:00 AM	Group Discussion, Q&A	