



# Patient Safety Executive Development Program

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Katherine Rowbotham, Senior Project Manager, IHI

Fall 2022

# Core Faculty/Staff

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**Jessica Behrhorst, MPH,  
CPPS, CPHQ, CPHRM**  
Senior Director, Safety  
Institute for Healthcare  
Improvement



**Frank Federico, RPh**  
Former Vice President,  
Senior Safety Expert  
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**Carol Haraden, PhD**  
Senior Fellow  
Institute for Healthcare  
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**Katherine Rowbotham**  
Senior Project Manager  
Institute for Healthcare  
Improvement



# 36<sup>th</sup> Class: Fall 2022

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- Program has evolved based on the needs of the participants
- Multidisciplinary in approach
- International in appeal



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# Aims of the Patient Safety Executive Development Program

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The actionable strategies, skills, and practical tools participants need to become leaders of strong, effective patient safety programs

The chance to work with expert faculty to develop or refine detailed, customized strategies and implementation plans

Insight into how to advise and coordinate the plans with senior leadership effectively



# Who Attends?

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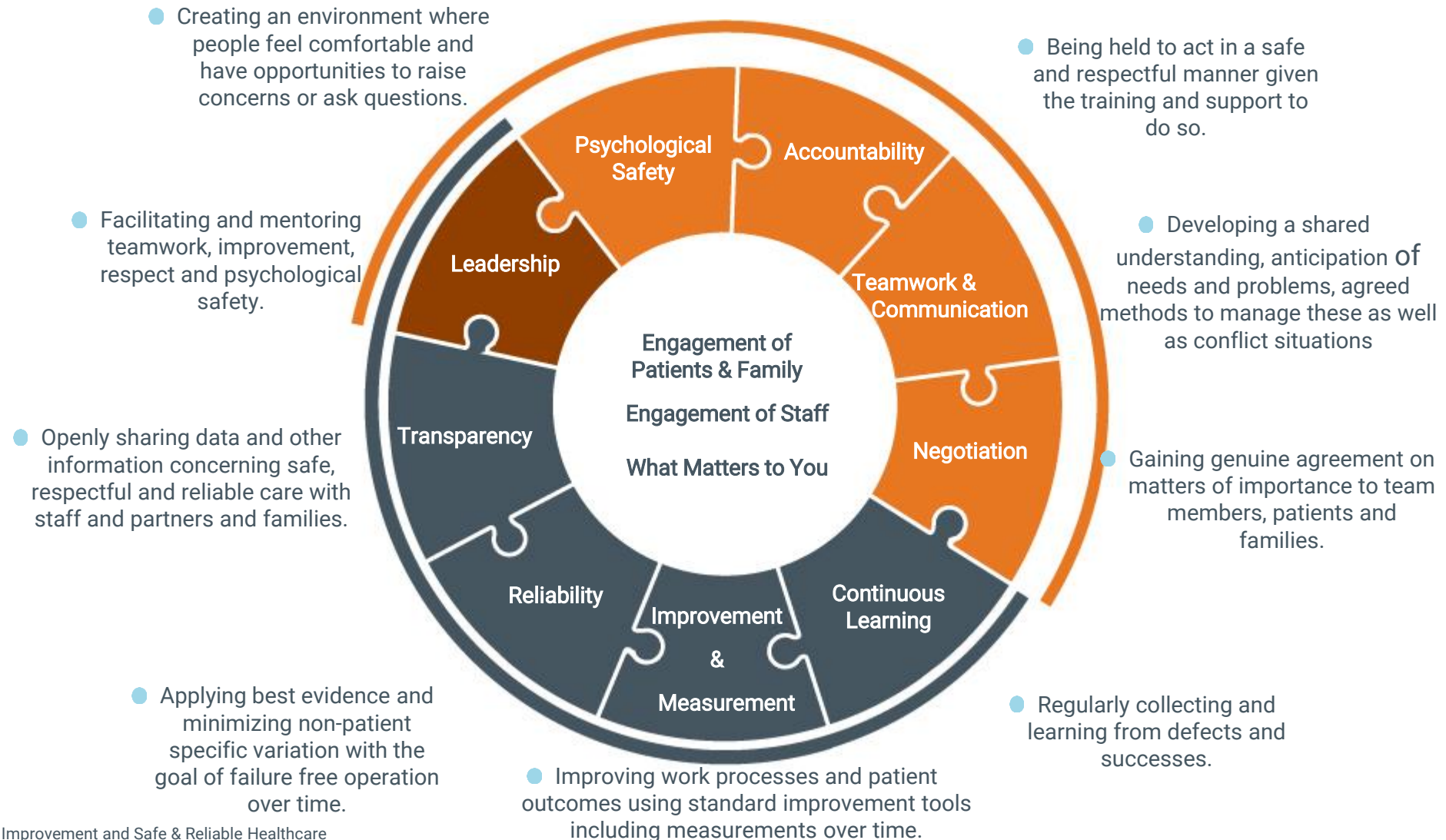
- Patient Safety Officers
- Individuals in a safety oversight role
- Quality Leaders/Quality Staff
- Risk Managers
- Infection Prevention Specialists



- Nurse Executives
- Nurses
- Managers/Directors
- Department Heads
- Administrators
- Pharmacists
- Physicians



# Framework for Safe, Reliable & Effective Care

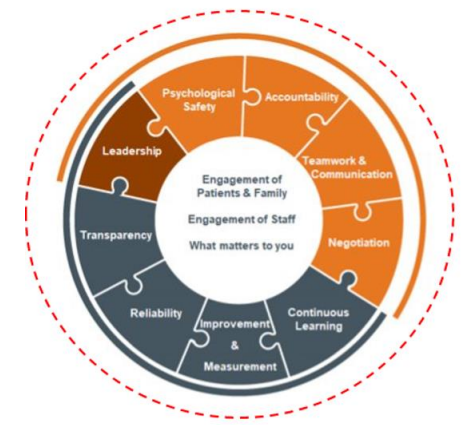


“Patient Safety Executive Development Program will enable me to learn about the application of the **Framework for Safe, Reliable, and Effective Care**, which was developed from the experience of IHI’s Faculty and applied by many departments, organizations and health care systems worldwide. By taking this program, I will be developing our action plan on how our organization can shape its culture and develop a robust learning system to positively impact all of our improvement work in providing safer care.”



# Topics Covered Include...

- The IHI Framework for Safe, Reliable and Effective Care
- Building a Culture that enables improvements and safety for patients and staff
- Reliability Science
- Application of Human Factors Principles
- Building a Fair and Just Culture
- Interpersonal Communication and Teamwork
- Engaging Others
- Improvement Methods
- Measurement
- Critical Analysis
- Role of Leaders at All Levels
- The Patient Perspective of Patient Safety
- Connecting Equity and Safety
- Strategy and Implementation
- Workforce Safety Journey





# Sample Agenda



Patient Safety Executive  
Development Program  
Fall 2022



## At-a-Glance Agenda

What do the colors within the agenda represent?



Date(s)	Format	Time	Session & Topic
Wednesday, Aug 31	Live Virtual	10am – 12:00pm ET	<b>Session 1</b> Welcome to the Patient Safety Executive Development Program
Wednesday, September 7	Live Virtual	9am-3:00pm ET	<b>Session 2</b> Introduction to the Framework for Safe, Reliable, and Effective Care Building a Culture of Improvement
Monday, September 12	Live Virtual	9am-3:00pm ET	<b>Session 3</b> Workforce Safety Journey Advancing Health Equity Collaborative Negotiation
Wednesday, September 14	Live Virtual	9am-3:00pm ET	<b>Session 4</b> Your Work to Drive Patient Safety Measuring Culture



# Program Schedule

## Virtual Sessions

Date	Format	Time
Wednesday, August 31	Live Virtual	10am – 12:00pm ET
Wednesday, September 7	Live Virtual	9am-3:00pm ET
Monday, September 12	Live Virtual	9am-3:00pm ET
Wednesday, September 14	Live Virtual	9am-3:00pm ET
Friday, October 14 (Senior Leader Day)	Live Virtual	9am – 3pm ET

## In-Person Sessions

Date	Format	Time
Monday, September 19	In-Person	8:30am – 4:30pm ET
Tuesday, September 20		8:30am – 4:30pm ET
Wednesday, September 21		8:30am – 1:00pm ET

## Optional Office Hours

Date	Format	Time
Friday, September 9	Live Virtual	10 – 11am ET
Friday, September 16	Live Virtual	10 – 11am ET

## Virtual Action Planning Support

Date	Format	Time
Wednesday, September 28	Live Virtual	10am – 12pm ET
Wednesday, October 5	Live Virtual	10am – 12pm ET



# Senior Leader Expectation

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Your Senior Leader/person you report to who will oversee your Action Plan is expected to support your participation in the program

We will provide Action Plan support to structure your conversation with your leader prior to your offline conversation with them

We ask Senior Leaders to attend the entire day on October 14



# CPPS

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