

September 2025 Patient Safety Executive Development Program

This program consists of **seven** live online sessions, **one** in-person session, and self-paced activities to be completed outside of the live sessions. Self-paced activities between sessions are required and should take no longer than 90 minutes complete.

To receive credit for completing your IHI program and, if applicable, become eligible for continuing education credit, you must:

- Attend and participate in all in-person and live online sessions.
- Complete any required self-paced learning activities.
- Complete any required coursework, such as online submissions or presentations.
- Submit the post-program evaluation survey within 30 days of the program end date.

Senior Leader Commitment:

- Session 1: September 9 from 11:45am – 1:20pm ET
- Session 7: October 16 from 10:00 – 11:25am ET
- Session 8: October 23 from 10:00am – 1:30pm ET

Session	Format	Date	Time	Session Topic
Session 1	Live Online	September 9, 2025	10:00 AM – 1:30 PM ET	Orientation & Introduction to the Framework for Safe, Reliable, Equitable and Effective Care (with Senior Leaders)
Session 2	Live Online	September 11, 2025	10:00 AM – 1:30 PM ET	Framework Continued & Building a Culture of Improvement
Session 3	In-person Boston, MA	September 16-19, 2025	Start Time: 8:30 AM End Time: 2:00 PM	Day 1: Systematic Improvement, Using Small Tests of Change, Psychology of Change, Action Planning

				<p>Day 2: Introduction to RCA², Integrating Improvement and Human Factors, Reliable Design and Maximally Adoptable Improvement</p> <p>Day 3: Using Measurement to Improve Safety and Reliability, Leadership Behaviors: Improving Team Culture, Measuring Culture, Building Governance and Processes for Improvement in Patient Safety, Collaborative Negotiation</p> <p>Day 4: Professionalism: Key Driver of Safety and Healthcare Provider Wellbeing, How to Influence Without Power, Getting Support from Those Who Influence Your Work, Sharing Your Action Plan</p>
Session 4	Live Online	September 25, 2025	10:00 AM – 1:30 PM ET	Social Determinants of Health
Session 5	Live Online	September 30, 2025	10:00 AM – 1:30 PM ET	Your Work to Drive Patient Safety & Leadership Behaviors: Improving Standard Work
Session 6	Live Online	October 9, 2025	10:00 AM – 1:30 PM ET	Managing Spread and Creating Sustainability & Workforce Safety and Wellbeing
Session 7	Live Online	October 16, 2025	10:00 AM – 1:30 PM ET	Viewing the Patient/Family Experience through a Safety Lens (with Senior Leaders) & Action Planning Support
Session 8	Live Online	October 23, 2025	10:00 AM – 1:30 PM ET	Senior Leader Sessions, Debrief Senior Leader Meetings, What Are We Learning on Our Journey Panel, Role of Leaders in Partnering with Patients, Putting it All Together