



Patient Safety Executive Development Program

Frank Federico, RPh, Former Vice President, IHI

Carol Haraden, PhD, Senior Fellow, IHI

Jessica Behrhorst, MPH, CPPS, CPHQ, CPHRM, Faculty, IHI

Britney Pierre, RN, MAS, BSN, Senior Project Manager, IHI

Katherine Rowbotham, MA, Director of Accreditation/Program Director, IHI

Fall 2023

Core Faculty/Staff



**Jessica Behrhorst, MPH,
CPPS, CPHQ, CPHRM**
Faculty



Frank Federico, RPh
Former Vice President,
Senior Safety Expert



Carol Haraden, PhD
Senior Fellow



Britney Pierre, RN, MAS, BSN
Senior Project Manager



Katherine Rowbotham, MA
Director of Accreditation/
Program Director



37th Class: Fall 2023

- Program has evolved based on the needs of the participants
- Multidisciplinary in approach
- International in appeal



shutterstock.com • 1797694057

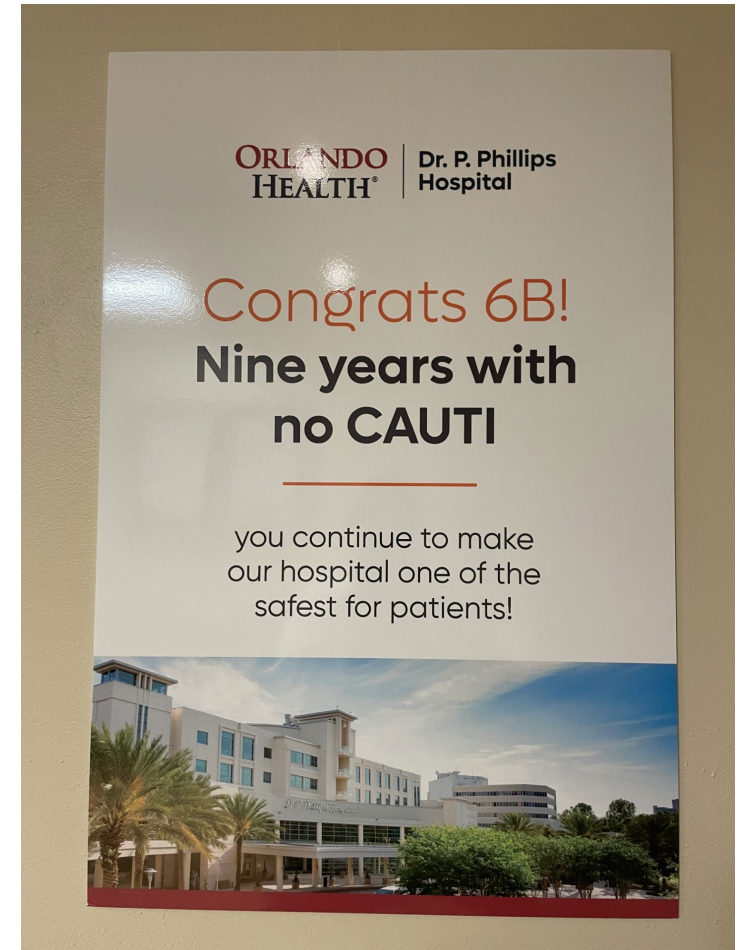


Aims of the Patient Safety Executive Development Program

The actionable strategies, skills, and practical tools participants need to become leaders of strong, effective patient safety programs

The chance to work with expert faculty to develop or refine detailed, customized strategies and implementation plans

Insight into how to advise and coordinate the plans with senior leadership effectively



Who Attends?

- Patient Safety Officers
- Individuals in a safety oversight role
- Quality Leaders/Quality Staff
- Risk Managers
- Infection Prevention Specialists



- Nurse Executives
- Nurses
- Managers/Directors
- Department Heads
- Administrators
- Pharmacists
- Physicians

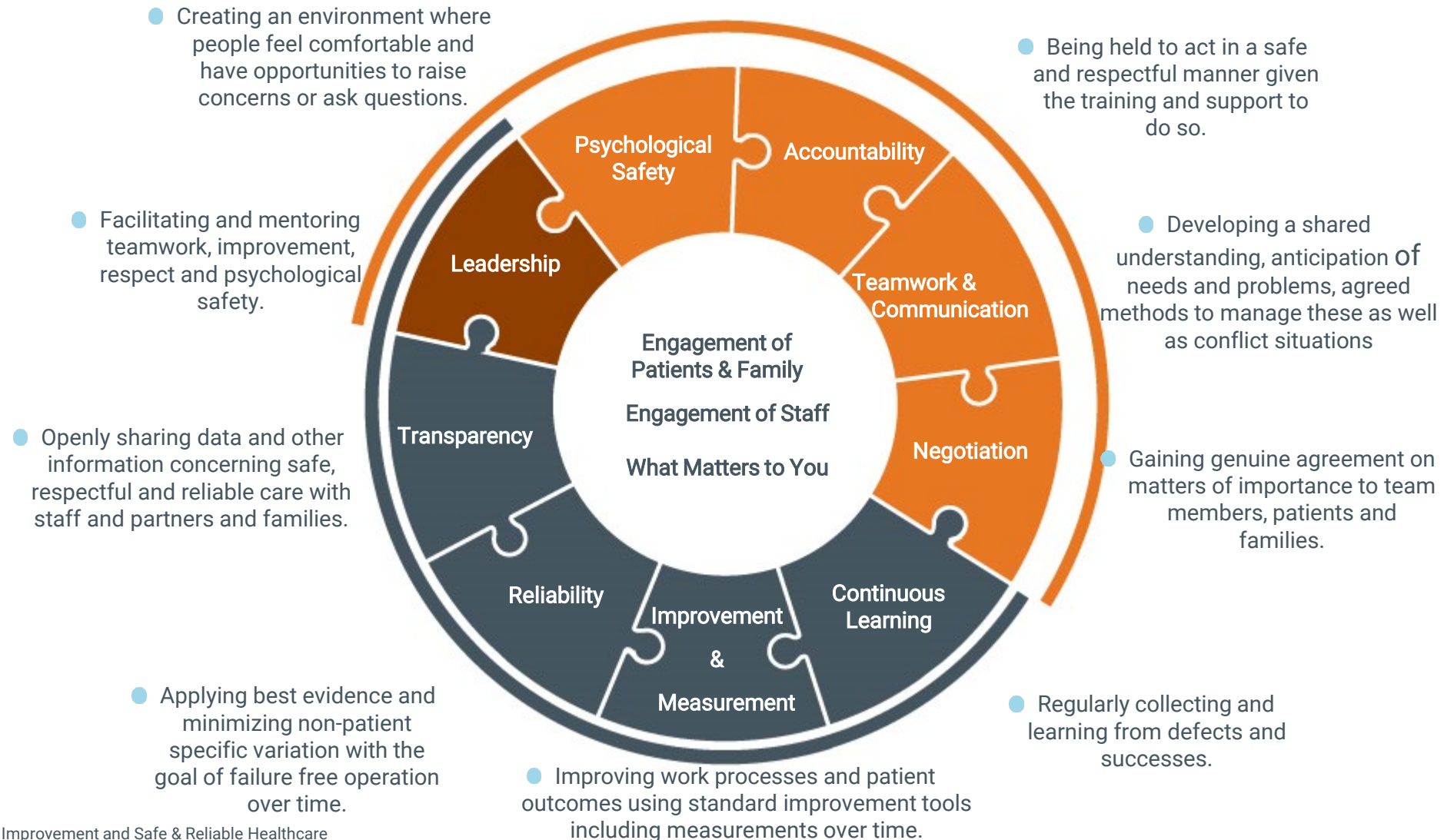


“Knowing the difference between adaptive and technical challenges is one of the key tasks of leadership.”

Ronald A. Heifetz



Framework for Safe, Reliable & Effective Care



“Patient Safety Executive Development Program will enable me to learn about the application of the **Framework for Safe, Reliable, and Effective Care**, which was developed from the experience of IHI’s Faculty and applied by many departments, organizations and health care systems worldwide. By taking this program, I will be developing our action plan on how our organization can shape its culture and develop a robust learning system to positively impact all of our improvement work in providing safer care.”



Topics Covered Include...

- The IHI Framework for Safe, Reliable and Effective Care
- Building a Culture that enables improvements and safety for patients and staff
- Reliability Science
- Application of Human Factors Principles
- Building a Fair and Just Culture
- Interpersonal Communication and Teamwork
- Engaging Others
- Improvement Methods
- Measurement
- Critical Analysis
- Role of Leaders at All Levels
- The Patient Perspective of Patient Safety
- Connecting Equity and Safety
- Strategy and Implementation
- Workforce Safety Journey



Program Agenda



Patient Safety Executive
Development Program
Fall 2023

At-a-Glance Agenda

When and where do you need to be to make the most of this IHI program? Use this schedule to plan your time. Please see the detailed program agenda for more information, including content, speakers, and objectives.

As a reminder, you must complete all sessions to receive a certificate of completion.

Live-Virtual
Self-Directed
In-Person
Group Work
Office Hours

Dates	Time	Format
Before Wednesday, August 30	10 minutes	Self-Directed
Wednesday, August 30	10:00am – 12:00pm ET	Live Virtual
Before Wednesday, September 6	60 minutes	Self-Directed
Wednesday, September 6	9:00am – 3:00pm ET	Live Virtual
Friday, September 8	10:00 – 11:00am ET	Office Hours
Before Monday, September 11	2 hours	Self-Directed
Monday, September 11	8:30am – 4:30pm ET	In-Person
Tuesday, September 12	8:30am – 4:30pm ET	In-Person

Wednesday, September 13	8:30am – 3:15pm ET	In-Person
Before Monday, September 18	90 minutes	Self-Directed
Monday, September 18	9:00am – 3:00pm ET	Live Virtual
Before Wednesday, September 20	90 minutes	Self-Directed
Wednesday, September 20	9:00am – 3:00pm ET	Live Virtual
Friday, September 22	10:00 – 11:00am ET	Office Hours
Wednesday, September 27	10:00am – 12:00pm ET	Group Work
Wednesday, October 4	10:00am – 12:00pm ET	Group Work
Before Friday, October 13	30-60 minutes	Self-Directed
Friday, October 13	9:00am – 4:00pm ET	Live Virtual



Program Schedule

Virtual Sessions

Date	Format	Time
Wednesday, August 30	Live Virtual	10am – 12:00pm ET
Wednesday, September 6	Live Virtual	9am-3:00pm ET
Monday, September 18	Live Virtual	9am-3:00pm ET
Wednesday, September 20	Live Virtual	9am-3:00pm ET
Friday, October 13 (Senior Leader Day)	Live Virtual	9am – 3pm ET

In-Person Sessions

Date	Format	Time
Monday, September 11	In-Person	8:30am – 4:30pm ET
Tuesday, September 12		8:30am – 4:30pm ET
Wednesday, September 13		8:30am – 3:15pm ET

Optional Office Hours

Date	Format	Time
Friday, September 8	Live Virtual	10 – 11am ET
Friday, September 22	Live Virtual	10 – 11am ET

Virtual Action Planning Support

Date	Format	Time
Wednesday, September 27	Live Virtual	10am – 12pm ET
Wednesday, October 4	Live Virtual	10am – 12pm ET



Senior Leader Expectation

Your Senior Leader/person you report to who will oversee your Action Plan is expected to support your participation in the program

We will provide Action Plan support to structure your conversation with your leader prior to your offline conversation with them

We ask Senior Leaders to attend the entire day on October 13



CPPS

CERTIFIED
PROFESSIONAL
IN PATIENT SAFETY



CPPS certification is a comprehensive credentialing process that attests to patient safety competencies and expertise

More than 5,000 professionals have earned the CPPS credential, representing all 50 US state and 30 countries

Special discounts available for graduates of the Patient Safety Executive Development Program

Learn more at ihi.org/cpps



**For more information contact:
bpierre@ihi.org**

