This program consists of **3** live online sessions, each at **11:00–12:00 PM ET** and self-paced activities to be completed outside of the live sessions. Self-paced activities between sessions are required and should take no longer than one hour to complete per session.

To receive credit for completing your IHI program and, if applicable, become eligible for continuing education credit, you must:

- Attend and participate in live online sessions.
- Complete any required self-paced learning activities.
- Complete any required coursework, such as online submissions or presentations.
- Submit the post-program evaluation survey within 30 days of the program end date.

Session	Date	Session Topic
Session 1	March 11, 2025	Lesson 1: Identifying and Classifying Events for Review
Session 2	March 25, 2025	Lesson 2: Determining the Team and Engaging the Patient
Session 3	April 8, 2025	Lesson 3: Finding and Mapping the Facts
Session 4	April 22, 2025	Lesson 4: Causal Statements to Facilitate Action
Session 5	May 6, 2025	Lesson 5: Actions to Build Safer Systems
All-Learner Call 1	March 25, 2025	All-Learner Call #1
All-Learner Call 2	April 22, 2025	All-Learner Call #2
All-Learner Call 3	May 20, 2025	All-Leaner Call #3