

Redesigning Event Review with Root Cause Analyses and Actions (RCA2)

IHI Online Course with Coaching
Beginning March 15, 2022



When accidents occur in health care, providers and health systems have an urgent responsibility to respond to prevent future harm. The Institute for Healthcare Improvement's (IHI) has developed an 11-week online course, to improve your event review process with a unique approach – endorsed by The Joint Commission and leaders in patient safety across the United States and abroad – that expands upon traditional root cause analysis.

What are participants saying about IHI's Redesigning Event Review with Root Cause Analyses and Actions (RCA2)?

"This course is great for the novice to the expert in regards to RCA knowledge. It can be completed while working a full-time job. The content is very relevant to anyone responsible for conducting RCAs and is jammed packed with exceptional resources and examples."

- **Maricia Silvera-Batson, RN, Scarborough Health Network**

"Excellent course, as usual, from IHI. The quality of content and learning continues to be inspiring."

- **James Loughton, MD, Hamad Medical Corporation**

"This course was the 'icing on the cake' for me. I have been performing RCAs for over 5 years and was able to relate easily to each of the lessons. These lessons confirmed what I already knew but also provided additional details and learning to expand upon my knowledge of the RCA process."

- **Missy Polito, West Virginia University Medicine**

What you will learn:

After completing this 11-week online course, you will be able to:

- Explore the type of culture it takes to support RCA2
- Learn to prioritize events for RCA2 review
- Assemble an effective RCA2 team
- Explore strategies to engage patients in the RCA2 process
- Gain tools and techniques for conducting interviews after an adverse event occurs

Learn more at:

ihi.org/RCA2course or contact
617-301-4800

