

As we settle in...

Please share your name, organization, what interests you in this course, and what superpower do you wish you had?





IHI Patient Safety & Quality for Emerging Leaders Informational Call

Elena Origlio, Senior Program Manager
Katherine Rowbotham, Director of Accreditation

July 23, 2025



Staff and Faculty



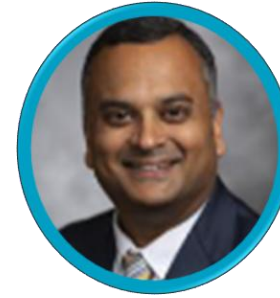
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CPPS, CPQH, CPHRM**
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Consultant, Aptive Resources



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Senior Director, IHI



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Chief of Emergency
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Sr. Vice President for Patient Care
Services and Chief Nursing Officer
at Beth Israel Deaconess Medical
Center



Katherine Rowbotham, MA
Director of Accreditation



Elena Origlio
Senior Program Manager



Agenda



Overview of the Institute
for Healthcare
Improvement



Introduction to the
program



Expectations



Questions

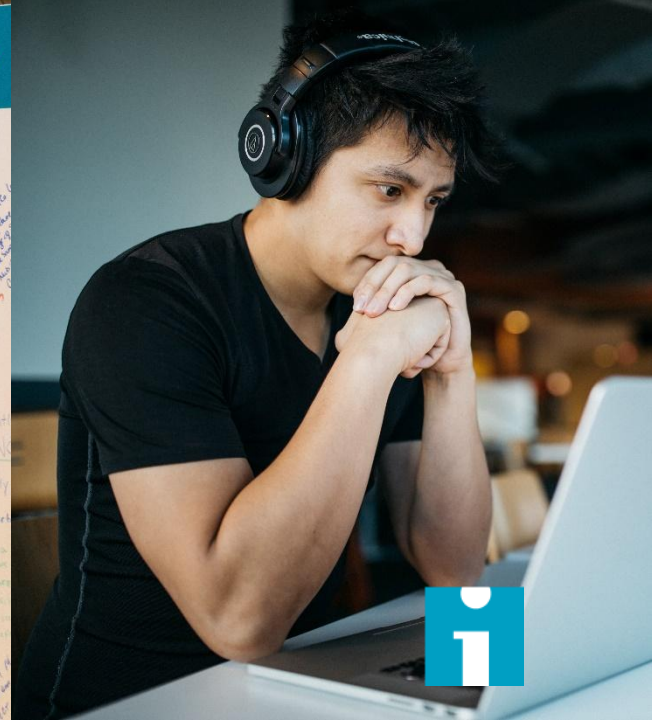
Let's improve health and health care together



Since 1991

In large systems and small villages, we have taken improvement methods originally used in the manufacturing industry and applied them to improving all aspects of health and health care.

We build improvement capability by providing people with methods and tools to make care better.



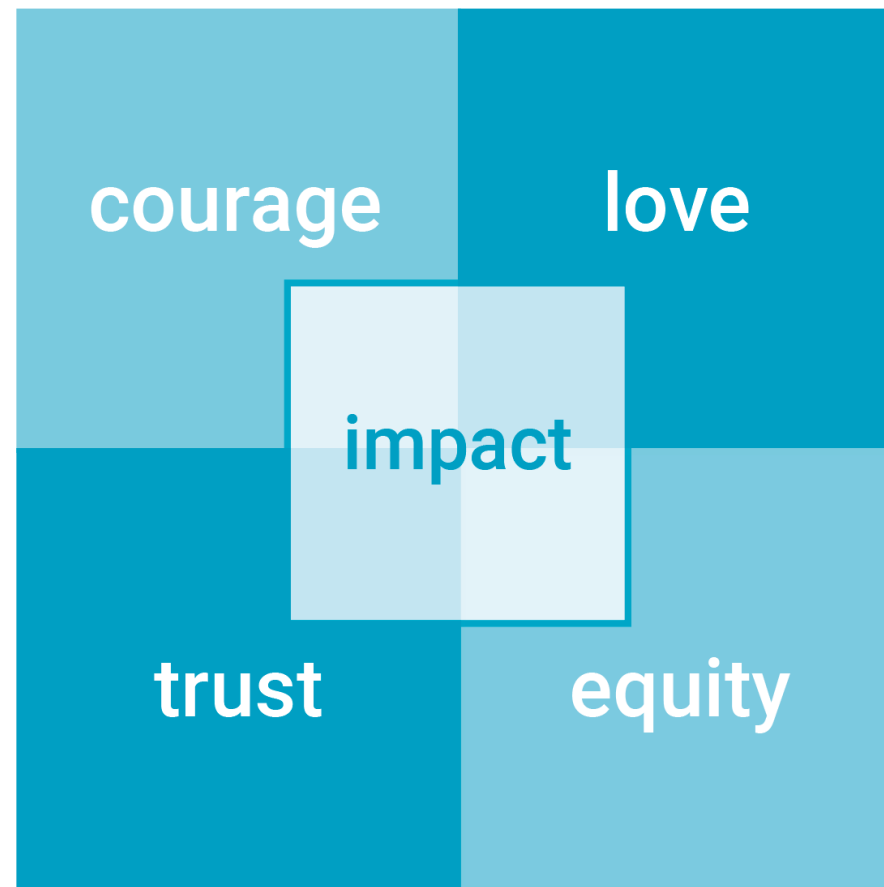
Our Mission

To improve health
and health care
worldwide

Our Vision

Everyone has
the best care and
health possible

Our Values



Overview of the Patient Safety and Quality for Emerging Leaders

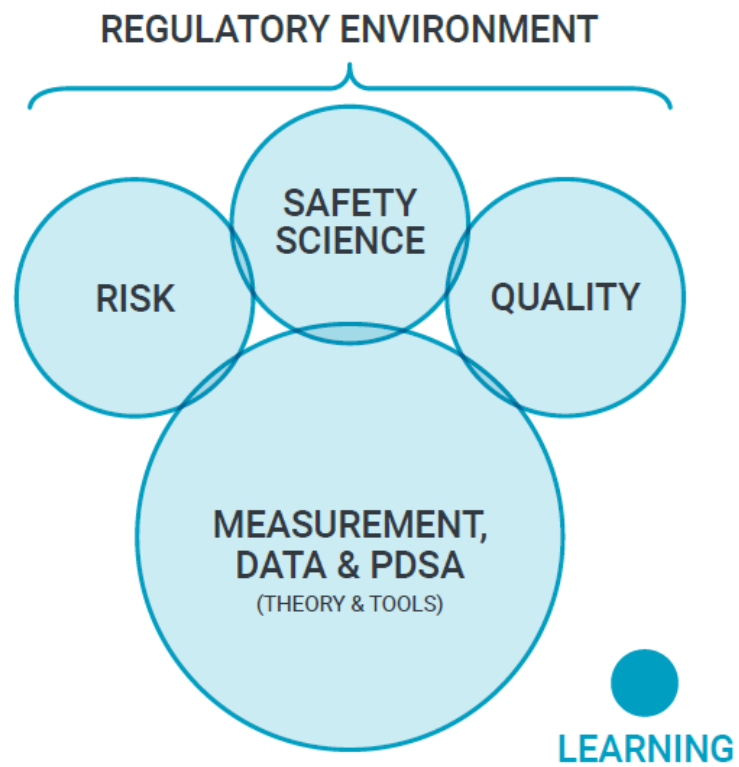
Why this Course – A Patient Safety Professional's Perspective

Jennifer Lenoci Edwards
VP, Delivery
IHI

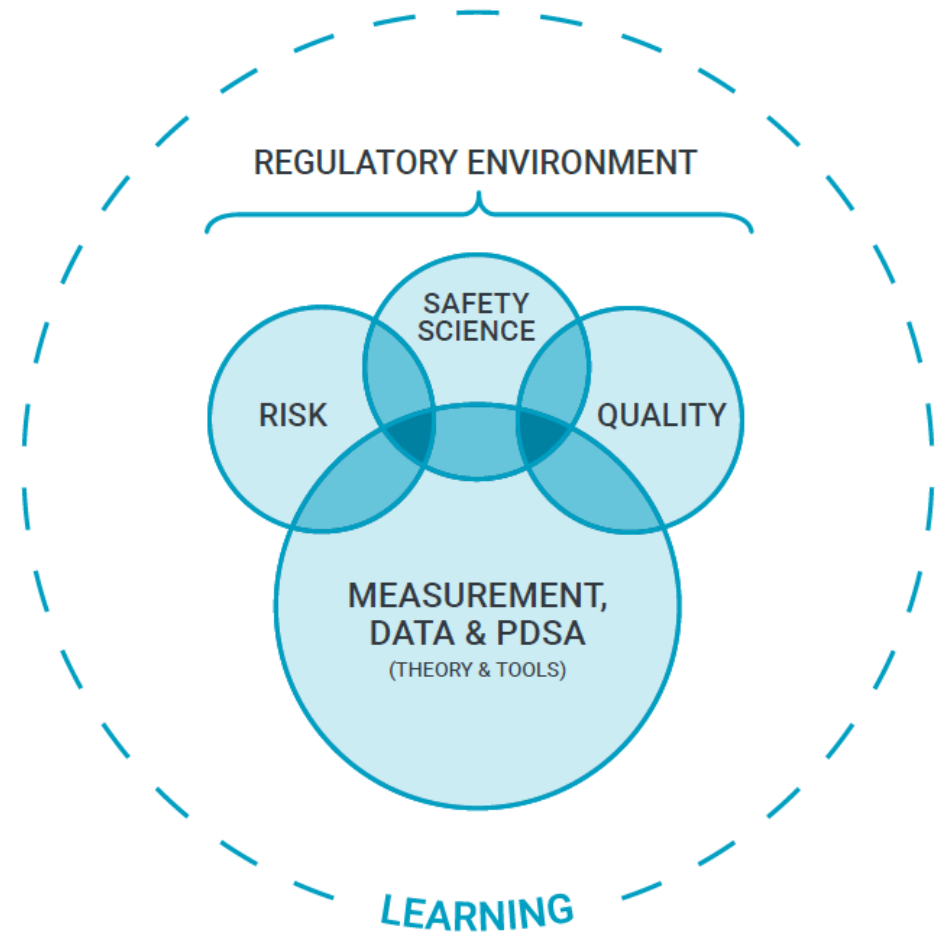


- Your clinical experience will help you understand the why, but the complexity of the content is overwhelming to learn on the way
- Your Chief and team may be wonderful, but may not have the time to explain how these concepts interact
- Project work will only give you a small view
- There is a career pathway if you find this content interesting and meaningful





CURRENT STATE



Topics We'll Explore

Intersections of Safety, Quality, and Quality Improvement

Explore how safety, quality, and systems thinking overlap—and where your work fits in

Accreditation, Regulation, Oversight of Quality & Safety

Decode the rules and standards shaping safety and quality—and how to navigate them effectively

Measuring Outcomes

Learn how to measure what matters and turn data into real-world improvements

Near Misses & Events

Discover how to learn from near misses, address harm events, and communicate openly

Building a Culture of Safety

Shape a workplace culture built on transparency, accountability, and shared purpose

Understanding QI and Variation

Uncover patterns in data to make smarter, evidence-based decisions

Categorizing Measures

Tie data to your organization's goals by identifying priorities and improving processes

Your Role in Supporting Daily Safety Work

Strengthen partnerships, share insights, and embed safety practices into everything you do



Case Based Learning



Who Should Attend

Patient Safety Professionals

- Analysts
- Coordinators
- Managers
- Specialists

Quality Professionals

- Analysts
- Coordinators
- Managers
- Specialists

Mitigation, Regulatory, and Process Professionals



A Graduate's Story



Program Format & Expectations

Blended Learning Model



14 Weeks Total



9 self-directed modules –
learn at your own pace!



6 live virtual sessions –
interactive coaching and
collaboration



Program Schedule

Chat Question:
What is your biggest barrier at this time?

Self-Paced Modules

DATE	Module(s)
September 8	Module 0, Module 1
September 24	Module 2, 3
October 8	Module 4, 5
October 22	Module 6
November 5	Module 7, 8
November 19	Module 9

Live Online Sessions 11:00 AM – 12:00 PM ET

DATE	LIVE ONLINE SESSION
September 24	Call #1
October 8	Call #2
October 22	Call #3
November 5	Call #4
November 19	Call #5
December 3	Call #6



Continuing Education



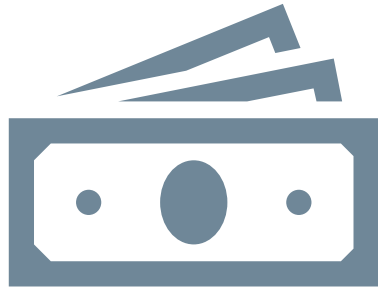
JOINTLY ACCREDITED PROVIDER™
INTERPROFESSIONAL CONTINUING EDUCATION

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

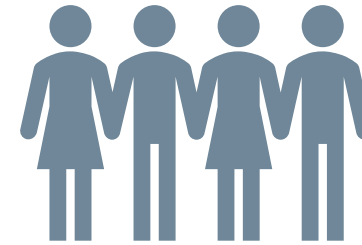
This program is approved to provide 16 continuing education credits for physicians, nurses, pharmacists, quality and risk professionals, and Certified Professional in Patient Safety (CPPS) recertification.



Cost of Enrollment



Enrollment Price: \$900



Groups of 3 or more
receive 15% off (\$765)

Scholarships

IHI is pleased to offer a limited number of (4) 25%, and (10) 100% scholarships to assist with program registration costs for those working in:

- Independent, [United States Federally Qualified Health Centers](#) (FQHCs) that are not affiliated with a hospital or health system
- Critical Access Hospitals
- Independent practices with fewer than 20 physicians
- Hospitals with fewer than 50 beds
- Members of [America's Essential Hospitals](#)
- 501(c)(3) organization with a defined operating budget of less than \$5 million, serving community-based populations
- Ministries of Health
- Faith-based health institutions
- Skilled Nursing Facilities



Next Steps

Want to talk 1:1? Email
krowbotham@ihi.org to
schedule time

[Register Here!](#)



[Scholarship Application](#)

[Group Enrollment Form](#) or email
Elena at eoriglio@ihi.org



QUESTIONS?



Feedback

We love feedback!

Please take a minute to
provide us feedback for
today's call.

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