

IHI Online Course with Coaching (OCC): Moving Quality Improvement from Theory to Action

March – May 2026

This program consists of 5 live online sessions, each at 10:00 AM–11:00 AM ET and self-paced activities to be completed outside of the live sessions. Self-paced activities between sessions are required and should take no longer than one hour to complete.

To receive credit for completing your IHI program and, if applicable, become eligible for continuing education credit, you must:

- Attend and participate in live online sessions.
- Complete any required self-paced learning activities.
- Complete any required coursework, such as online submissions or presentations.
- Submit the post-program evaluation survey within 30 days of the program end date.

| Live-Online | | Self-Paced | |
|--------------------|--|---|--------------------|
| Session | Date(s) | Session Topic | Live or Self-Paced |
| Lesson 1 | Opens: March 3 rd Closes: March 17 th | Foundational Frameworks for Improvement | Self-Paced |
| All Learner Call 1 | March 17 th 10:00 AM–11:00 AM ET | Foundational Frameworks for Improvement | Live-Online |

| | | | |
|--------------------|---|--|-------------|
| Lesson 2 | Opens: March 17 th Closes: March 31 st | Formalizing Your Improvement Plans | Self-Paced |
| All Learner Call 2 | March 31 st 10:00 AM–11:00 AM ET | Formalizing Your Improvement Plans | Live-Online |
| Lesson 3 | Opens: March 31 st Closes: April 14 th | Learning from Tests of Change | Self-Paced |
| All Learner Call 3 | April 14 th 10:00 AM–11:00 AM ET | Learning from Tests of Change | Live-Online |
| Lesson 4 | Opens: April 14 th Closes: April 28 th | Getting More from Your Data | Self-Paced |
| All Learner Call 4 | April 28 th 10:00 AM–11:00 AM ET | Getting More from Your Data | Live-Online |
| Lesson 5 | Opens: April 28 th Closes: May 12 th | Looking Ahead: Implementation and Spread | Self-Paced |
| All Learner Call 5 | May 12 th 10:00 AM–11:00 AM ET | Looking Ahead: Implementation and Spread | Live-Online |