



# Patient Safety Executive Development Program

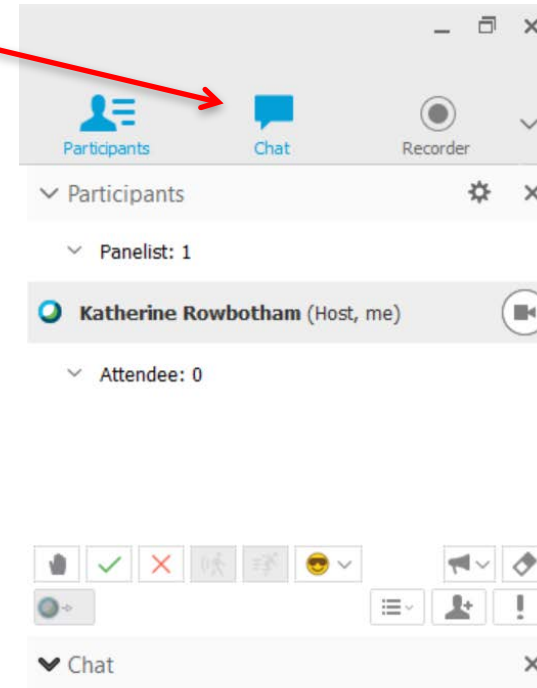
Frank Federico, RPh, Vice President, IHI  
Carol Haraden, PhD, Senior Fellow, IHI  
Jessica Behrhorst, Senior Director, Safety, IHI  
Katherine Rowbotham, Senior Project Manager, IHI

January 19, 2022

# Chatting in Questions or Comments

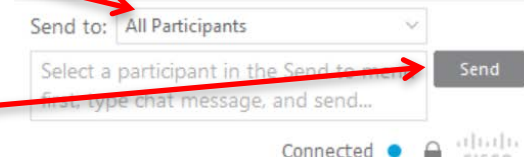
- Please use chat to “All Participants” for questions
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# Joining Us Today

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**Jessica Behrhorst, MPH,  
CPPS, CPHQ, CPHRM**  
Senior Director, Safety  
Institute for Healthcare  
Improvement



**Frank Federico, RPh**  
Vice President,  
Senior Safety Expert  
Institute for Healthcare  
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**Carol Haraden, PhD**  
Senior Fellow  
Institute for Healthcare  
Improvement



**Katherine Rowbotham**  
Senior Project Manager  
Institute for Healthcare  
Improvement



# 35<sup>th</sup> Class

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- Program has evolved based on the needs of the participants
- Multidisciplinary
- International



# Aims of the Patient Safety Executive Development Program

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- The actionable strategies, skills, and practical tools participants need to become leaders of strong, effective patient safety programs
- The chance to work with expert faculty to develop or refine detailed, customized strategies and implementation plans
- Insight into how to advise and coordinate the plans with senior leadership effectively



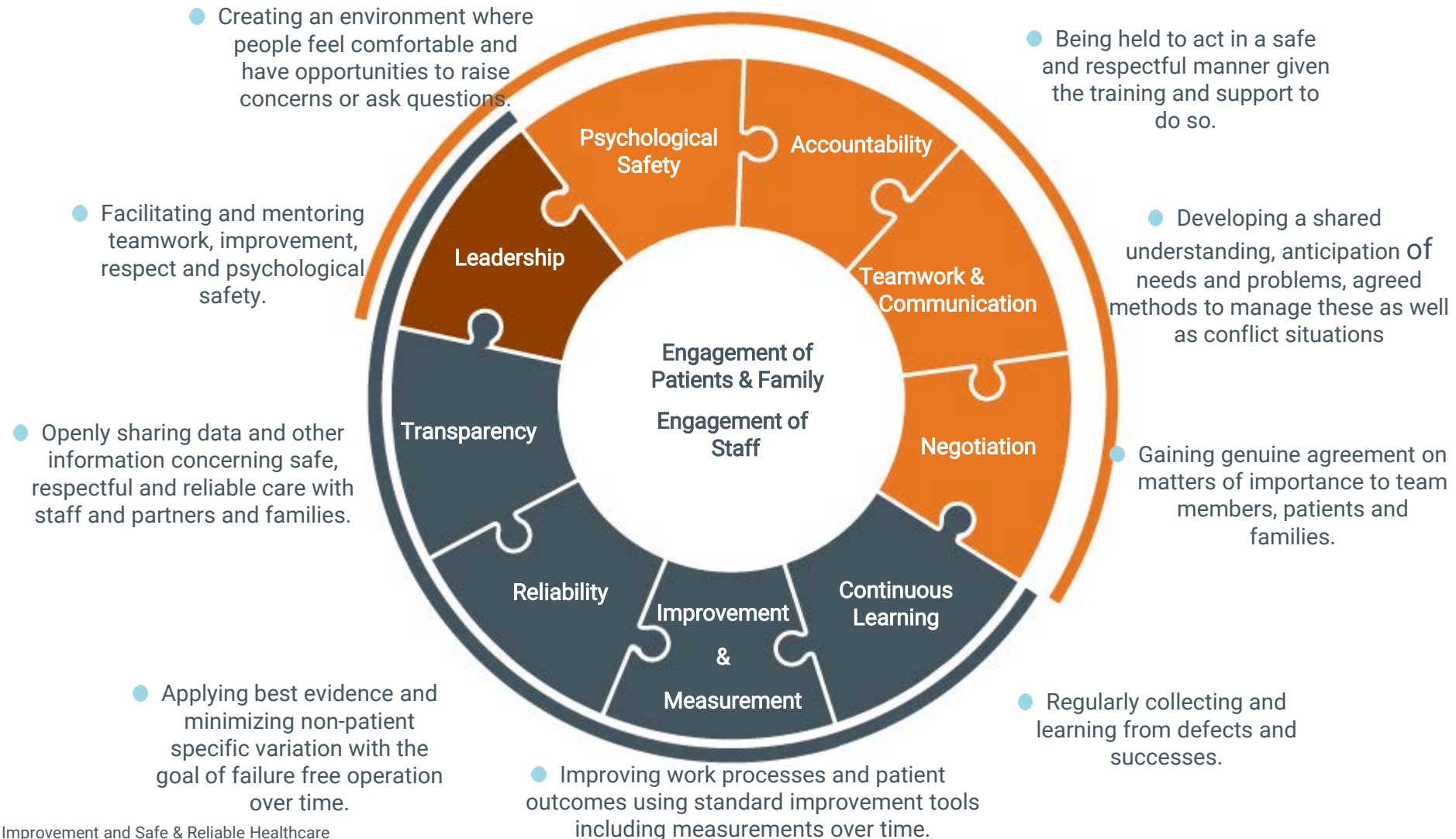
# Who Attends?

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- Patient Safety Officers
- Individuals in a safety oversight role
- Quality Leaders/Quality Staff
- Risk Managers
- Infection Prevention Specialists
- Nurse Executives
- Nurses
- Managers/Directors
- Department Heads
- Administrators
- Pharmacists
- Physicians



# Framework for Safe, Reliable & Effective Care



“Patient Safety Executive Development Program will enable me to learn about the application of the **Framework for Safe, Reliable, and Effective Care**, which was developed from the experience of IHI’s Faculty and applied by many departments, organizations and health care systems worldwide. By taking this program, I will be developing our action plan on how our organization can shape its culture and develop a robust learning system to positively impact all of our improvement work in providing safer care.”





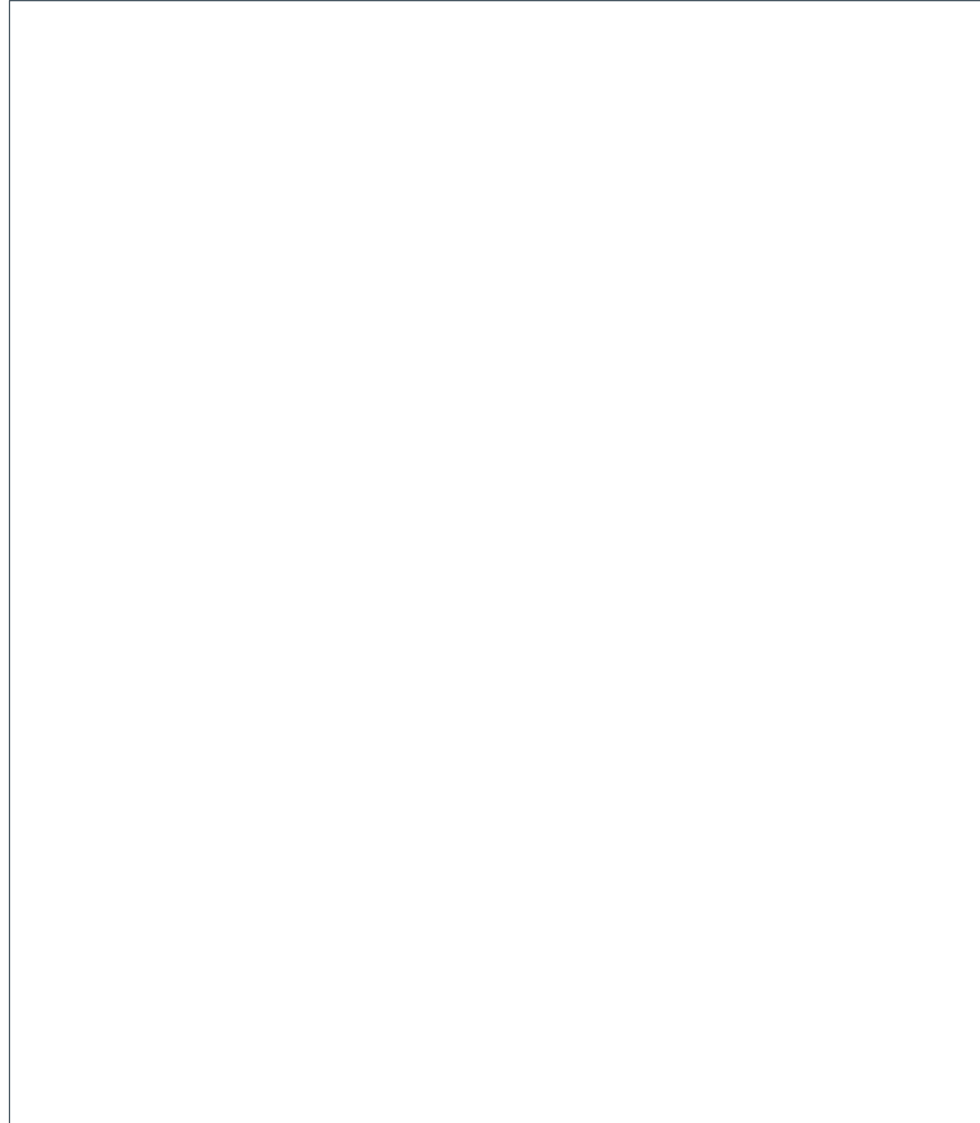
# Topics Covered Include.....

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- The IHI Framework for Safe, Reliable and Effective Care
- Building Trust as the foundation
- Reliability Science
- Human Factors
- Building a Fair and Just Culture
- Interpersonal Communication and Teamwork
- Engaging Others
- Improvement Methods
- Measurement
- Critical Analysis
- Role of Leaders at all levels
- The Patient Perspective of Patient Safety
- Strategy and Implementation



# Sample Agenda



# Program Schedule

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## Session 1

Monday, March 14  
10:00am-4:30pm ET

## Group Work 1

Wednesday, March 16  
12:00-1:00pm ET

## Session 2

Friday, March 18  
10:00am-4:00pm ET

## Session 3

Monday, March 21  
10:00am-4:00pm ET

Required Orientation Call  
March 2 at 9:00-10:00am ET

## Office Hour 1

Wednesday, March 16  
1:00-2:00pm ET

## Office Hour 2

Wednesday, March 23  
1:00-2:00pm ET

## Office Hour 3

Wednesday, March 30  
1:00-2:00pm ET

## Session 4

Friday, March 25  
10:00am-4:00pm ET

## Session 5

Monday, March 28  
10:00am-4:00pm ET

## Group Work 2

Wednesday, March 30  
12:00-1:00pm ET

## Session 6

Friday, April 1  
10:00am-4:30pm ET



# Meeting with Senior Leaders

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- Your Senior Leader/Person you report to who will oversee your Action Plan will join the last day of the program (April 1, 2022)
- We ask Senior Leaders to attend the entire day, with a session carved out from 12:30-1:15pm ET to review the action plan that has been developed throughout the program



# Certification Board for Professionals in Patient Safety

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# Questions?

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**For More Information Contact:**  
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