

# Finding and Creating Joy in Work

IHI Online Course with Coaching  
Beginning April 6, 2022



An epidemic of burnout among health care professionals is affecting quality, safety, and health care system performance. To help reverse the worrying trend, the Institute for Healthcare Improvement (IHI) partnered with experts around the world to develop a 12-week online course full of new thinking, resources, strategies, frameworks, and solutions that will help workforces truly thrive – not just survive. The course will share proven methods to create a positive work environment that fosters camaraderie, meaning, choice, and equity, and ensures the commitment to delivering high-quality care, even in stressful times.

## What are participants saying about IHI's Finding and Creating Joy in Work?

"A **joyful physician** makes a joyful and satisfied patient. I would greatly recommend this course."

– **Tega Eyohwo, MD, Trust Registrar, North Middlesex University Hospital**

"I highly recommend every CEO and CNO to explore this program."

– **Paula Beaulieu, DNP, MSN, Associate Chief Nursing Officer of Emergency Services, South Shore Hospital**

"Excellent opportunity to work with IHI coach and make immediate changes that are relevant to our organization."

– **Rosemary Baughn, Senior Vice President, Visiting Nurse Service of New York**

## What you will learn:

After completing this 12-week online course, you will be able to:

- Discuss joy in work with staff using a "what matters to you" framing
- Identify how behaviors that increase joy in work improve patient safety and other outcomes
- Identify at least two measures you can use to determine if joy in work is increasing at your organization

Learn more at:

[ihi.org/JoyInWork](https://ihi.org/JoyInWork) or contact  
617-301-4800

