Institute for Healthcare Improvement

Improvement Advisor Professional, Wave 90
Development Program September 2027
London, England

Schedule At-A-Glance

Live-Virtual	In-Person

Pre Work Period (Zoom)

Date (2027)	Topic	Time
7 September	Welcome & Program Orientation	3:00pm – 4:30pm UK Time
28 September	Developing your Driver Diagram	3:00pm – 4:30pm UK Time
12 October	Charter Presentations and Workshop Preparation	3:00pm – 4:30pm UK Time

In-Person – Workshop 1

Date (2027)	Description	
Tuesday – Friday 2-5 November	Building a community of improvement practitioners. Application of Deming's System of Profound Knowledge (appreciation for a system, understanding variation, building knowledge, and the human side of change) to projects.	8:30 – 17:00 each day Last day will end by 14:30

Action Period I (Zoom)

Date	Topic	Time
30 Novemer, 2027	First PDSA Cycles	3:00pm – 4:30pm UK Time
4 January, 2028	PDSA and Introduction to Shewhart Charts	3:00pm – 4:30pm UK Time
18 January, 208	Project Presentations – PDSA Cycles	3:00pm – 4:30pm UK Time

In-Person – Workshop 2

Date (2028)	Description
Tuesday-Friday 1-4 February	Application of creative thinking, Shewhart charts, rational subgrouping, and effective visual display of data.

Action Period II (Zoom)

Dates (2028)	Topic	Time
29 February	Difficult Conversations	3:00pm – 4:30pm UK Time
28 March	Implementation	3:00pm – 4:30pm UK Time
18 April	Intro to PE; Project Presentations – Use of Data	3:00pm – 4:30pm UK Time

In-Person – Workshop 3

Date (2028)	Description
Tuesday- Friday 9-12 May	Improvement through the use of Planned Experimentation; advanced charts.

Action Period III (Zoom)

Dates	Topic	Time
30 May, 2028	Quality Improvement and Research	3:00pm – 4:30pm UK Time
15 August, 2028	PE Applications	3:00pm – 4:30pm UK Time
5 September, 2028	Graduation	3:00pm – 4:30pm UK Time
6 March, 2029	Holding the Gains	3:00pm – 4:30pm UK Time