IHI Summit on Improving Patient Care
April 11–13, 2019, in San Francisco, California
Session planner - All sessions in Pacific Time
For session descriptions and presenters, please visit
http://www.ihi.org/education/Conferences/Summit/Pages/Session-Descriptions.aspx

Institute *for* Healthcare Improvement

	Thursday, April 11	
	Registration	**10:00 AM – 6:00 PM**
Quick Courses		
QC1	How to Co-Design Care with Patients	12:00 PM – 6:00 PM
QC2	Sustaining System-wide, Team-based Care	12:00 PM – 6:00 PM
QC3	Is Your Organization Conversation Ready?	12:00 PM – 6:00 PM
QC4	Leading and Managing Primary Care in Complex Health Systems	12:00 PM – 6:00 PM
QC5	Back to Basics: Building Essential Quality Improvement Skills	12:00 PM – 6:00 PM
Friday, April 12		
Session	**Presentation Name**	**Time**
	Registration	**6:30 AM – 5:00 PM**
	Summit and IHI Orientation	**7:00 AM – 7:45 AM**
	Continental Breakfast	**7:00 AM – 8:00 AM**
K1	**Keynote One: Transforming our Approach to Provide Primary Care**	8:00 AM – 9:00 AM
Learning Labs		
L1	How to Bolster Population Health in Your Community	9:30 AM – 12:30 PM
L2	Empowering Staff to Improve Team-Based Care	9:30 AM – 12:30 PM
L4	Creating Value and Affordability to Reduce System-wide Costs to Patients	9:30 AM – 12:30 PM
L5	Engaging Frontline Staff to Address Social Needs	9:30 AM – 12:30 PM
L6	Transforming Primary Care by Becoming Community-Centered	9:30 AM – 12:30 PM
L7	The Ambulatory ICU: Providing Intensive Primary Care across the Hospital, Clinic, and the Home	9:30 AM – 12:30 PM
	Lunch	**12:30 PM – 1:30 PM**
Workshops A		
A1	How to Integrate Behavioral Health to Treat Opioid Addiction	1:30 PM – 2:45 PM
A2	Using Data to Hold Stakeholders' Attention and Drive Value	1:30 PM – 2:45 PM
A3	Age-Friendly Health Systems: Better Care of Older Adults with a Business Case	1:30 PM – 2:45 PM
A4	Our Journey as a Primary Care ACO: Transformation through Teamwork & Co-creation	1:30 PM – 2:45 PM
A6	Coordinating Care to Improve Efficiency and Patient Outcomes	1:30 PM – 2:45 PM
A7	Moving Upstream: Challenges and Opportunities to Address Social Determinants of Health	1:30 PM – 2:45 PM
Workshops B		

B1	How to Integrate Behavioral Health to Treat Opioid Addiction	3:00 PM – 4:15 PM
B2	Using Data to Hold Stakeholders' Attention and Drive Value	3:00 PM – 4:15 PM
B3	Age-Friendly Health Systems: Better Care of Older Adults with a Business Case	3:00 PM – 4:15 PM
B4	Our Journey as a Primary Care ACO: Transformation through Teamwork & Co-creation	3:00 PM – 4:15 PM
B6	Coordinating Care to Improve Efficiency and Patient Outcomes	3:00 PM – 4:15 PM
B7	Moving Upstream: Challenges and Opportunities to Address Social Determinants of Health	3:00 PM – 4:15 PM
	Storyboard and Networking Reception	**4:30 PM – 6:00 PM**
	Health Equity Networking Reception	**5:30 PM – 6:30 PM**
Saturday, April 13		
	Registration	**6:30 AM – 1:30 PM**
	Continental Breakfast	**7:00 AM – 8:00 AM**
K2	**Keynote Two: Redesigning Primary Care to Better Serve the Poor**	**8:00 AM – 9:00 AM**
C1	Building a Team-Based Model for Diabetic Care	9:30 AM – 10:45 AM
C2	A Roadmap to Joy in Inclusive Clinical Leadership	9:30 AM – 10:45 AM
C3	Engaging Patients as Leaders Within Your Practice	9:30 AM – 10:45 AM
C4	Building the Engine for Change in Health Care	9:30 AM – 10:45 AM
C5	3 Practices' Experience of Replicating a Model of High-Performance Care	9:30 AM – 10:45 AM
C6	Designing Human-Centered Care to Improve Behavioral Health	9:30 AM – 10:45 AM
C7	Revolutionizing Engagement for Patients and Providers	9:30 AM – 10:45 AM
D1	How to Find and Create Joy in Work	11:00 AM – 12:15 PM
D2	Serving Vulnerable Populations Through Population Health	11:00 AM – 12:15 PM
D3	How to Use Data to Improve Population Health	11:00 AM – 12:15 PM
D4	Integrating Behavioral Health to Improve Quality	11:00 AM – 12:15 PM
D5	Managing the Risks of Power in Shaping Culture	11:00 AM – 12:15 PM
D6	Integrating Channels of Care to Achieve the Triple Aim	11:00 AM – 12:15 PM
D7	Developing the Mortar to Hold Your Team Together	11:00 AM – 12:15 PM
	Lunch	**12:15 PM – 1:15 PM**
Workshops E		
E1	How to Find and Create Joy in Work	1:15 PM – 2:30 PM
E2	Serving Vulnerable Populations Through Population Health	1:15 PM - 2:30 PM
E3	How to Use Data to Improve Population Health	1:15 PM - 2:30 PM
E4	Integrating Behavioral Health to Improve Quality	1:15 PM - 2:30 PM
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