Institute for Healthcare Improvement

RCA2 OCC March 2026 | Session Agenda

This program consists of 3 live online sessions, each at 11:00—12:00 PM ET and self-paced activities to be completed outside of the live sessions. Self-paced activities between sessions are required and should take no longer than one hour to complete per session. To receive credit for completing your IHI program and, if applicable, become eligible for continuing education credit, you must:

- Attend and participate in live online sessions.
- Complete any required self-paced learning activities.
- Complete any required coursework, such as online submissions or presentations.
- Submit the post-program evaluation survey within 30 days of the program end date.

Session	Date	Session Topic
Session 1	March 10, 2026	Lesson 1: Identifying and Classifying Events for Review
Session 2	March 24, 2026	Lesson 2: Determining the Team and Engaging the Patient
Session 3	April 7, 2026	Lesson 3: Finding and Mapping the Facts
Session 4	April 21, 2026	Lesson 4: Causal Statements to Facilitate Action
Session 5	May 5, 2026	Lesson 5: Actions to Build Safer Systems
All-Learner Call 1	March 24, 2026	All-l-earner Call #1

All-Learner Call 2	April 21, 2026	All-Learner Call #2
All-Learner Call 3	May 19, 2026	All-Learner Call #3