



## Leading Quality Improvement: Essential for Managers

This program consists of 8 live online sessions, each at 10:00–11:00 AM ET and self-paced activities to be completed outside of the live sessions. Self-paced activities between sessions are required and should take no longer than one hour to complete.

To receive credit for completing your IHI program and, if applicable, become eligible for continuing education credit, you must:

- Attend and participate in live online sessions.
- Complete any required self-paced learning activities.
- Complete any required coursework, such as online submissions or presentations.
- Submit the post-program evaluation survey within 30 days of the program end date.

Session	Date	Session Topic
Session 1	March 19, 2025	Introduction to Whole System Quality
Session 2	April 2, 2025	Applying Systems Thinking to Process and Culture
Session 3	April 16, 2025	Quality Improvement for Managers
Session 4	April 30, 2025	Exploring "What Matters": A Vision for Quality
Session 5	May 14, 2025	Tools and Techniques to Foster Collective Learning and Teamwork
Session 6	May 28, 2025	Quality Planning for Managers
Session 7	June 11, 2025	Shared Sense of Purpose: Turning Quality Goals into Action and Results
Session 8	June 25, 2025	Quality Control for Managers