

### Schedule At-A-Glance

Live-Virtual

**In-Person**

#### Pre Work Period (Zoom)

Date (2027)	Topic	Time
28 January	Welcome & Program Orientation	3:00pm – 4:30pm UK Time
11 February	Developing your Driver Diagram	3:00pm – 4:30pm UK Time
4 March	Charter Presentations and Workshop Preparation	3:00pm – 4:30pm UK Time

#### In-Person – Workshop 1

Date (2027)	Description	
Tuesday – Friday 9 – 12 March	<p>Building a community of improvement practitioners.</p> <p>Application of Deming’s System of Profound Knowledge (appreciation for a system, understanding variation, building knowledge, and the human side of change) to projects.</p>	<p>8:30 – 17:00 each day</p> <p>Last day will end by 14:30</p>

#### Action Period I (Zoom)

Date (2027)	Topic	Time
15 April	First PDSA Cycles	3:00pm – 4:30pm UK Time
20 May	PDSA and Introduction to Shewhart Charts	3:00pm – 4:30pm UK Time
3 June	Project Presentations – PDSA Cycles	3:00pm – 4:30pm UK Time

In-Person – Workshop 2

Date (2027)	Description
Tuesday-Friday 15-18 June	Application of creative thinking, Shewhart charts, rational subgrouping, and effective visual display of data.

Action Period II (Zoom)

Dates (2027)	Topic	Time
8 July	Difficult Conversations	3:00pm – 4:30pm UK Time
5 August	Implementation and Business Case	3:00pm – 4:30pm UK Time
9 September	Intro to PE; Project Presentations – Use of Data	3:00pm – 4:30pm UK Time

In-Person – Workshop 3

Date (2027)	Description
Tuesday- Friday 5-8 October	Improvement through the use of Planned Experimentation; advanced charts.

Action Period III (Zoom)

Dates	Topic	Time
4 November, 2027	Quality Improvement and Research	3:00pm – 4:30pm UK Time
16 December, 2027	PE Applications	3:00pm – 4:30pm UK Time
13 January, 2028	Graduation	3:00pm – 4:30pm UK Time
8 June, 2028	Holding the Gains	3:00pm – 4:30pm UK Time