

## Schedule At-A-Glance

Live-Virtual

**In-Person**

### Pre Work Period (Zoom)

Date (2025)	Topic	Time
29 April	Welcome & Program Orientation	3:00pm – 4:30pm UK Time
29 May	Developing your Driver Diagram	3:00pm – 4:30pm UK Time
9 June	Charter Presentations and Workshop Preparation	3:00pm – 4:30pm UK Time

### In-Person – Workshop 1

Date (2025)	Description	
Tuesday – Friday July 1-4	<p>Building a community of improvement practitioners.</p> <p>Application of Deming’s System of Profound Knowledge (appreciation for a system, understanding variation, building knowledge, and the human side of change) to projects.</p>	<p>8:30 – 17:00 each day</p> <p>Last day will end by 14:30</p>

### Action Period I (Zoom)

Date (2025)	Topic	Time
31 July	First PDSA Cycles	3:00pm – 4:30pm UK Time
19 August	PDSA and Introduction to Shewhart Charts	3:00pm – 4:30pm UK Time
18 September	Project Presentations – PDSA Cycles	3:00pm – 4:30pm UK Time

### In-Person – Workshop 2

Date (2025)	Description
Tuesday-Friday October 7-10	Application of creative thinking, Shewhart charts, rational subgrouping, and effective visual display of data.

### Action Period II (Zoom)

Dates (2025)	Topic	Time
21 October	Difficult Conversations	3:00pm – 4:30pm UK Time
12 November	Implementation and Business Case	3:00pm – 4:30pm UK Time
16 December	Intro to PE; Project Presentations – Use of Data	3:00pm – 4:30pm UK Time

### In-Person – Workshop 3

Date (2026)	Description
Tuesday- Friday January 13-16	Improvement through the use of Planned Experimentation; advanced charts.

### Action Period III (Zoom)

Dates (2026)	Topic	Time
12 February	Quality Improvement and Research	3:00pm – 4:30pm UK Time
5 March	PE Applications	3:00pm – 4:30pm UK Time
30 April	Graduation	3:00pm – 4:30pm UK Time
9 September	Holding the Gains	3:00pm – 4:30pm UK Time