**Subject:** Request to Participate in Beyond HRO: Human-Centered Resilience Engineering as a Future-Ready Framework for Patient Safety

Dear [SUPERVISOR’S NAME],

I would like to participate in the Institute for Healthcare Improvement (IHI)’s **Beyond HRO:** Human-Centered Resilience Engineering as a Future-Ready Framework for Patient Safetyprogram. This advanced professional development experience is designed for leaders like me who are ready to move beyond traditional high reliability frameworks and apply modern resiliency engineering concepts to strengthen safety and performance in complex healthcare environments.

This program addresses a critical need: patient safety progress has not kept pace with the complexity of healthcare operations, and traditional methods alone are no longer sufficient. Beyond HRO equips participants to close the persistent gap between safety efforts and daily operations by introducing contemporary models, tools, and human-centered approaches that can be applied immediately.

**Program Details:**

* **Format:** Live virtual sessions and guided office hours
* **Live Virtual Calls:** 8 sessions and 6 office hours (February 25 – June 10, 2026)
* **Time Commitment:** Approximately 12-16 hours total
* **Tuition:** $1600 (group and scholarship rates available)

**Key Benefits:**  
Through this program, I will gain the ability to:

* Apply modern complexity and resiliency principles to enhance our safety initiatives
* Use human factors and qualitative inquiry to design targeted, effective interventions
* Strengthen system resilience through the four capabilities of adaptability: learn, respond, monitor, anticipate
* Move from centralized control models to guided adaptability for greater operational flexibility
* Translate these concepts into tangible actions such as improving monitoring systems, adopting proactive learning practices, and enhancing event investigations to focus on why things go right as well as wrong

I believe this investment will not only enhance my own expertise, but also directly contribute to the safety, resilience, and performance of our organization. I am committed to sharing key learnings with our team and integrating these principles into our ongoing improvement work.

Thank you for considering my request. I would be happy to provide additional information or discuss how my participation can support our strategic goals.

Best Regards,

[YOUR NAME]