

## **Beyond HRO: Human-Centered Resilience Engineering as a Future-Ready Framework for Patient Safety**

This program consists of 8 live online sessions and 6 live office hours. Participants must attend a minimum of two office hours of their choosing.

To receive credit for completing your IHI program and, if applicable, become eligible for continuing education credit, you must:

- Attend and participate in live online sessions.
- Complete any required self-paced learning activities.
- Submit the post-program evaluation survey within 30 days of the program end date.

Session	Date	Session Topic
Session 1	February 25, 2026 10:00am-1:00pm ET	The Need for Safety Transformation and Why We Need to Look Beyond HRO
Session 2	March 11, 2026 11:00am-12:00pm ET	Understanding Complexity: From Control to Capacity
Office Hour 1	March 13, 2026 11:00am-12:00pm ET	Dedicated Faculty/Peer Interaction Time
Session 3	March 25, 2026 11:00am-12:00pm ET	Resiliency and Monitoring
Office Hour 2	March 27, 2026 11:00am-12:00pm ET	Dedicated Faculty/Peer Interaction Time

Session 4	April 7, 2026 11:00am-12:00pm ET	Resiliency and Learning: Part One
Office Hour 3	April 10, 2026 11:00am-12:00pm ET	Dedicated Faculty/Peer Interaction Time
Session 5	April 22, 2026 11:00am-12:00pm ET	Resiliency and Learning: Part Two
Office Hour 4	April 24, 2026 11:00am-12:00pm ET	Dedicated Faculty/Peer Interaction Time
Session 6	May 6, 2026 11:00am-12:00pm ET	Resiliency and Anticipating
Office Hour 5	May 8, 2026 11:00am-12:00pm ET	Dedicated Faculty/Peer Interaction Time
Session 7	May 20, 2026 11:00am-12:00pm ET	Resiliency and Responding
Office Hour 6	May 27, 2026 11:00am-12:00pm ET	Dedicated Faculty/Peer Interaction Time
Session 8	June 10, 2026 11:00am-12:00pm ET	Organizational Dynamics Leading to Change