

# IHI Improvement Coach Professional Development Programme

## Schedule At-A-Glance

### Programme Aim:

Further develop your improvement knowledge and skill so you can coach and facilitate improvement teams, as well as support the implementation of improvement strategies throughout your organisation or community.

This programme consists of three 90 minute webinars and two 3-day in-person Workshops. Self-paced activities between sessions are required and should take no longer than one hour to complete.

Live-Virtual

In-Person

### Live-Virtual (Zoom)

Date (2025)	Topic	Time
October 2025	Optional - Faculty 1:1 Meet & Greet	TBC
Monday 3 November	Welcome, Introductions, and Programme Overview	14:00-15:30 GMT

### In-Person – Workshop 1

Date (2025)	Description	Time
Wednesday – Friday 19-21 November	<ul style="list-style-type: none"> <li>• The Role of the Coach</li> <li>• Building Teams</li> <li>• Foundational QI Frameworks</li> <li>• QI Project Set-Up</li> <li>• Tools for Understanding Systems</li> <li>• Understanding Variation</li> <li>• Measuring for Improvement</li> <li>• Change Ideas</li> <li>• Plan-Do-Study-Act Cycles</li> <li>• Role Play Coaching Scenarios</li> </ul>	9:00 AM – 16:30 PM GMT

## Live-Virtual (Zoom)

Date	Topic	Time
Monday 1 December, 2025	<ul style="list-style-type: none"> <li>Tools for Understanding Variation</li> <li>Peer Sharing and Problem Solving</li> </ul>	14:00-15:30 GMT
Monday 12 January, 2026	<ul style="list-style-type: none"> <li>Run Charts Practice and Coaching</li> <li>Peer Sharing and Problem Solving</li> </ul>	14:00-15:30 GMT

## In-Person – Workshop 2

Date (2026)	Description	Time
Tuesday – Thursday 27-29 January	<ul style="list-style-type: none"> <li>Creativity</li> <li>Coaching PDSA Cycles</li> <li>Meeting Facilitation</li> <li>Control Charts</li> <li>Measuring for Improvement</li> <li>Works in Progress Presentations</li> <li>Storytelling</li> <li>Selecting and Prioritizing Changes</li> <li>Visual Displays of Data</li> <li>Implementation and Sustainability</li> <li>Adoption and Spread</li> <li>Role Play Coaching Scenarios</li> </ul>	9:00 AM – 16:30 PM GMT