

Schedule At-A-Glance

Live-Virtual

In-Person

Pre Work Period (Zoom)

Date (2025)	Topic	Time
September 9	Welcome & Program Orientation	1:00 – 2:30 PM ET
September 30	Developing your Driver Diagram	1:00 – 2:30 PM ET
October 14	Charter Presentations and Workshop Preparation	1:00 – 2:30 PM ET

In-Person – Workshop 1

Date (2025)	Description
Monday - Thursday October 27-30	Building a community of improvement practitioners. Application of Deming’s System of Profound Knowledge (appreciation for a system, understanding variation, building knowledge, and the human side of change) to projects.

Action Period I (Zoom)

Date	Topic	Time
November 18, 2025	First PDSA Cycles	1:00 – 2:30 PM ET
December 16, 2025	PDSA and Introduction to Shewhart Charts	1:00 – 2:30 PM ET
January 13, 2026	Project Presentations – PDSA Cycles	1:00 – 2:30 PM ET

In-Person – Workshop 2

Date (2026)	Description
Monday - Thursday February 2-5	Application of creative thinking, Shewhart charts, rational subgrouping, and effective visual display of data.

Action Period II (Zoom)

Dates (2026)	Topic	Time
February 24	Difficult Conversations	1:00 – 2:30 PM ET
March 17	Implementation and Business Case	1:00 – 2:30 PM ET
April 21	Intro to PE; Project Presentations – Use of Data	1:00 – 2:30 PM ET

In-Person – Workshop 3

Date (2026)	Description
Monday – Thursday May 4-7	Improvement through the use of Planned Experimentation; advanced charts.

Action Period III (Zoom)

Dates	Topic	Time
May 26, 2026	Quality Improvement and Research	1:00 – 2:30 PM ET
June 16, 2026	PE Applications	1:00 – 2:30 PM ET
September 1, 2026	Graduation	1:00 – 2:30 PM ET
March 2, 2027	Holding the Gains	1:00 – 2:30 PM ET