

## Schedule At-A-Glance

Live-Virtual

In-Person

### Pre Work Period (Zoom)

Date (2024)	Topic	Time
February 8	Welcome & Program Orientation	1:00 – 2:30 PM ET
February 29	Developing your Driver Diagram	1:00 – 2:30 PM ET
March 14	Charter Presentations and Workshop Preparation	1:00 – 2:30 PM ET

### In-Person – Workshop 1

Date (2024)	Description
Monday – Thursday March 25-28	Building a community of improvement practitioners. Application of Deming’s System of Profound Knowledge (appreciation for a system, understanding variation, building knowledge, and the human side of change) to projects.

### Action Period I (Zoom)

Date (2024)	Topic	Time
April 11	First PDSA Cycles	1:00 – 2:30 PM ET
May 9	PDSA and Introduction to Shewhart Charts	1:00 – 2:30 PM ET
June 10	Project Presentations – PDSA Cycles	1:00 – 2:30 PM ET

### In-Person – Workshop 2

Date (2024)	Description
Monday - Thursday	Application of creative thinking, Shewhart charts, rational subgrouping, and effective visual display of data.

June 24-27	
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### Action Period II (Zoom)

Dates (2024)	Topic	Time
July 18	Difficult Conversations	1:00 – 2:30 PM ET
September 5	Implementation and Business Case	1:00 – 2:30 PM ET
October 10	Intro to PE; Project Presentations – Use of Data	1:00 – 2:30 PM ET

### In-Person – Workshop 3

Date (2024)	Description
Monday - Thursday October 21-24	Improvement through the use of Planned Experimentation; advanced charts.

### Action Period III (Zoom)

Dates	Topic	Time
November 7, 2024	Quality Improvement and Research	1:00 – 2:30 PM ET
December 4, 2024	PE Applications	1:00 – 2:30 PM ET
January 9, 2025	Graduation	1:00 – 2:30 PM ET
July 10, 2025	Holding the Gains	1:00 – 2:30 PM ET