

Schedule At-A-Glance

Live-Virtual

In-Person

Pre Work Period (Zoom)

Date (2023)	Topic	Time
7 September	Welcome & Program Orientation	3:00pm – 4:30pm UK Time
26 September	Developing your Driver Diagram	3:00pm – 4:30pm UK Time
18 October	Charter Presentations and Workshop Preparation	3:00pm – 4:30pm UK Time

In-Person – Workshop 1

Date (2023)	Description	
Tuesday – Friday 7-10 November	<p>Building a community of improvement practitioners.</p> <p>Application of Deming’s System of Profound Knowledge (appreciation for a system, understanding variation, building knowledge, and the human side of change) to projects.</p>	<p>8:30 – 17:00 each day</p> <p>Last day will end by 14:30</p>

Action Period I (Zoom)

Date	Topic	Time
5 December, 2023	First PDSA Cycles	3:00pm – 4:30pm UK Time
11 January, 2024	PDSA and Introduction to Shewhart Charts	3:00pm – 4:30pm UK Time
1 February, 2024	Project Presentations – PDSA Cycles	3:00pm – 4:30pm UK Time

In-Person – Workshop 2

Date (2024)	Description
Tuesday-Friday 27 February – 1 March	Application of creative thinking, Shewhart charts, rational subgrouping, and effective visual display of data.

Action Period II (Zoom)

Dates (2024)	Topic	Time
21 March	Difficult Conversations	3:00pm – 4:30pm UK Time
18 April	Implementation and Business Case	3:00pm – 4:30pm UK Time
2 May	Intro to PE; Project Presentations – Use of Data	3:00pm – 4:30pm UK Time

In-Person – Workshop 3

Date (2024)	Description
Tuesday- Friday 14-17 May	Improvement through the use of Planned Experimentation; advanced charts.

Action Period III (Zoom)

Dates (2024)	Topic	Time
6 June	Quality Improvement and Research	3:00pm – 4:30pm UK Time
15 August	PE Applications	3:00pm – 4:30pm UK Time
5 September	Graduation	3:00pm – 4:30pm UK Time
6 March, 2024	Holding the Gains	3:00pm – 4:30pm UK Time