

## Schedule At-A-Glance

Live-Virtual

**In-Person**

### Pre Work Period (Zoom)

Date (2023)	Topic	Time
7 March	Welcome & Program Orientation	3:00pm – 4:30pm UK Time
21 March	Developing your Driver Diagram	3:00pm – 4:30pm UK Time
18 April	Charter Presentations and Workshop Preparation	3:00pm – 4:30pm UK Time

### In-Person – Workshop 1

Date (2023)	Description	
Tuesday – Friday 9-12 May	<p>Building a community of improvement practitioners.</p> <p>Application of Deming’s System of Profound Knowledge (appreciation for a system, understanding variation, building knowledge, and the human side of change) to projects.</p>	<p>8:30 – 17:00 each day</p> <p>Last day will end by 14:30</p>

### Action Period I (Zoom)

Date (2023)	Topic	Time
6 June	First PDSA Cycles	3:00pm – 4:30pm UK Time
25 July	PDSA and Introduction to Shewhart Charts	3:00pm – 4:30pm UK Time
29 August	Project Presentations – PDSA Cycles	3:00pm – 4:30pm UK Time

### In-Person – Workshop 2

Date (2023)	Description
Tuesday-Friday 12-15 September	Application of creative thinking, Shewhart charts, rational subgrouping, and effective visual display of data.

### Action Period II (Zoom)

Dates	Topic	Time
10 October, 2023	Difficult Conversations	3:00pm – 4:30pm UK Time
14 November, 2023	Implementation and Business Case	3:00pm – 4:30pm UK Time
9 January, 2024	Intro to PE; Project Presentations – Use of Data	3:00pm – 4:30pm UK Time

### In-Person – Workshop 3

Date (2024)	Description
Tuesday- Friday 16-19, January	Improvement through the use of Planned Experimentation; advanced charts.

### Action Period III (Zoom)

Dates (2024)	Topic	Time
30 January	Quality Improvement and Research	3:00pm – 4:30pm UK Time
20 February	PE Applications	3:00pm – 4:30pm UK Time
19 March	Graduation	3:00pm – 4:30pm UK Time
17 September	Holding the Gains	3:00pm – 4:30pm UK Time