

Hospital Flow Professional Development Program Agenda

This program consists of **10** live virtual sessions from **10:00 AM – 1:30 PM ET**.

To receive a certificate of completion and credits for this program, participants must attend all live sessions. Note: the agenda is subject to change.

DATE	LIVE VIRTUAL SESSION
Tuesday, March 18	Looking at Flow as a System; Strategies to Achieve System-wide Hospital Flow
Thursday, March 20	Key Principles in Managing Care; Integrating Lean Thinking and Quality Improvement
Tuesday, March 25	Improving Emergency Department Efficiencies and Patient Flow; Improving Care of Psychiatric Patients, Short-Stay Units & Observation Status Patients
Thursday, March 27	Storyboard Rounds; Using Quality Improvement to Optimize Discharge Efficiency
Tuesday, April 1	Using Advanced Analytics for Improvement and Forecasting; Managing Elective OR Schedules and Predicting Downstream Demand
Thursday, April 3	Utilizing Data-driven Systems; Breakouts (Case Management and Population Health Strategies; Strategies to Optimize Nurse Staffing); Northwell Health Case Study: A Discussion
Tuesday, April 8	Storyboard Rounds; Breakouts (Hospital @ Home; Managing Spectrum of Demand)
Thursday, April 10	Shaping and Reducing Demand; Reduce Unnecessary Bed Days

Tuesday, April 15	Creating Value in Health Care; Cincinnati Children’s Hospital Medical Center Case Study; Utilization of Hospital-wide Metrics to Guide Learning within and across Projects for Achieving Results
Thursday, April 17	Putting it all Together: Strategies to Achieve System-wide Results