

## Hospital Flow Professional Development Program Agenda

This program consists of **10** live virtual sessions from **10:00 AM – 1:30 PM ET**.

To receive a certificate of completion and credits for this program, participants must attend all live sessions.

DATE	LIVE VIRTUAL SESSION <i>Topics to be Confirmed</i>
Tuesday, September 17	Looking at Flow as a System; Strategies to Achieve System-wide Hospital Flow
Thursday, September 19	Key Principles in Managing Care; Integrating Lean Thinking and Quality Improvement
Tuesday, September 24	Improving Emergency Department Efficiencies and Patient Flow; Improving Care of Psychiatric Patients, Short-Stay Units & Observation Status Patients
Thursday, September 26	Storyboard Rounds; Using Quality Improvement to Optimize Discharge Efficiency
Tuesday, October 1	Using Advanced Analytics for Improvement and Forecasting; Managing Elective OR Schedules and Predicting Downstream Demand
Tuesday, October 8	Utilizing Data-driven Systems; Breakouts (Managing Spectrum of Demand; Strategies to Optimize Nurse Staffing); Northwell Health Case Study: A Discussion
Tuesday, October 15	Storyboard Rounds; Breakouts (Hospital @ Home; Case Management and Population Health Strategies)
Tuesday, October 22	Shaping and Reducing Demand; Reduce Unnecessary Bed Days

Tuesday, October 29	Creating Value in Health Care; Cincinnati Children's Hospital Medical Center Case Study; Utilization of Hospital-wide Metrics to Guide Learning within and across Projects for Achieving Results
Thursday, October 31	Putting it all Together: Strategies to Achieve System-wide Results