

At-a-Glance Agenda

This program consists of **6** live online calls and **6** coaching calls. The live calls take place from **1:00 – 2:00 PM ET** and the coaching calls take place from **1:00 – 2:30 PM ET** all via Zoom. Please see the detailed program agenda for more information, including session topics.

To receive a certificate of completion and credits for this program, you must attend/review all online sessions.

All content will be available for six weeks following the conclusion of the program.

Date	Session Topic	Format
February 25, 2026	Human Factors 101 & Socioeconomic Systems	Live-Online
February 27, 2026		Coaching
March 4, 2026	Overview of Data Collection Methods	Live-Online
March 6, 2026		Coaching
March 11, 2026	Task Analysis & Work as Done vs. Work as Imagined	Live-Online
March 13, 2026		Coaching
March 18, 2026	Proactive Risk Assessment	Live-Online
March 20, 2026		Coaching

March 25, 2026	Heuristic Evaluations & Personas	Live-Online
March 27, 2026		Coaching
April 1, 2026	Brainstorming & Solutions	Live-Online
April 3, 2026		Coaching