

This program consists of **10** live online sessions, two in-person sessions, and self-paced activities to be completed outside of the live sessions. Self-paced activities between sessions are required and should take no longer than one hour to complete.

To receive credit for completing your IHI program and, if applicable, become eligible for continuing education credit, you must:

- Attend and participate in all in-person and live online sessions.
- Complete any required self-paced learning activities.
- Submit the post-program evaluation survey within 30 days of the program end date.

| Session | Date | Format | Session Topic |
|-----------|-------------------|--------------------------|---|
| Session 1 | December 9, 2024 | In-Person Orlando, FL | Introduction and Grounding in Our Framework |
| Session 2 | January 9, 2025 | Live Online | Whole System Quality |
| Session 3 | January 23, 2025 | Live Online | Building Safety and Quality Management Systems that Serve People |
| Session 4 | February 6, 2025 | Live Online | Finance |
| Session 5 | February 20, 2025 | Live Online | Design for Trust and Outcomes |
| Session 6 | March 13, 2025 | Live Online | Culture of Safety |
| Session 7 | March 27, 2025 | Live Online | Governance |
| Session 8 | April 10, 2025 | Live Online | Well-being and Quality |
| Session 9 | TBD | In-Person | Leadership Alliance Spring Meeting |



| | | TBD | |
|------------|---------------|-------------|---------------------------------|
| Session 10 | May 15, 2025 | Live Online | Data Analytics |
| Session 11 | May 29, 2025 | Live Online | Health Equity |
| Session 12 | June 12, 2025 | Live Online | Reliability |
| Session 13 | June 26, 2025 | Live Online | Participant Sharing and Wrap-Up |