

Chief Quality Officer Professional Development Program

December 2025 – June 2026

This program consists of 11 live online sessions taking place from 2:00 – 4:00 PM ET and two in-person sessions.

To receive credit for completing your IHI program and, if applicable, become eligible for continuing education credit, you must:

- Attend and participate in all in-person and live online sessions.
- Submit the post-program evaluation survey within 30 days of the program end date.

Please note: this agenda is subject to change.

Session	Date	Format	Session Topic
Session 1	December 8, 2025	In-Person Anaheim, CA	Introduction and Grounding in Our Framework
Session 2	January 8, 2026	Live Online	Whole System Quality
Session 3	January 22, 2026	Live Online	Finance
Session 4	February 5, 2026	Live Online	Governance
Session 5	February 19, 2026	Live Online	Humane Factors Design: Resilient Systems for Turbulent Times
Session 6	March 12, 2026	Live Online	Culture of Safety

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Session 7	March 26, 2026	Live Online	Well-being and Quality
Session 8	April 9, 2026	Live Online	Data Analytics
Session 9	April 23, 2026	Live Online	Leading the Day-to-Day Work with Lead Faculty
Session 10	May 6 – 8, 2026	In-Person Minneapolis, MN	Leadership Alliance Spring Meeting
Session 11	May 21, 2026	Live Online	Health Equity
Session 12	June 11, 2026	Live Online	Reliability and Sustainability
Session 13	June 25, 2026	Live Online	Participant Sharing and Wrap-Up