

Certified Professional in Patient Safety Review Course
February 5 – 6, 2025
12:00PM – 4:00PM ET
Webinar

AGENDA

Moderator: John B. Hertig, PharmD, MS, CPPS

February 5, 2025

12:00 pm – 12:10 pm	Welcome, Introductions, Icebreaker
12:10 pm – 1:25 pm	Culture Kara Lyven, MBA, CPPS Executive Director for Patient Safety Duke University Hospital
1:25 pm – 1:35 pm	Break
1:35 pm – 2:35 pm	Performance Measurement, Analysis, Improvement and Monitoring Part 1 John B. Hertig, PharmD, MS, CPPS Chair and Associate Professor of Pharmacy Practice Butler University
2:35 pm – 2:45 pm	Break
2:45 pm – 4:00 pm	Performance Measurement, Analysis, Improvement and Monitoring Part 2 John B. Hertig, PharmD, MS, CPPS

February 6, 2025

12:00 pm – 12:05 pm	Welcome & Icebreaker
12:05 pm – 1:20 pm	Systems Thinking, Human Factors Engineering and Design John B. Hertig, PharmD, MS, CPPS
1:20 pm – 1:30 pm	Break
1:30 pm – 3:00 pm	Safety Risks and Responses Kara Lyven, MBA, CPPS
3:00 pm – 3:05 pm	Break
3:05 pm – 4:00 pm	Test taking strategies, Q&A, Practice questions