

Beyond HRO: Human-Centered Resilience Engineering as a Future-Ready Framework for Patient Safety

This program consists of 8 live online sessions and 6 live (optional) office hours.

Important: To support a psychologically safe environment for open discussion, **live learning sessions will be livestreamed only and will not be recorded.** Participants will have access to introductory asynchronous modules and session slide decks throughout the course. If you miss a live session, you can review the slide decks and bring questions to Office Hours.

To receive credit for completing your IHI program and, if applicable, become eligible for continuing education credit, you must:

- Attend and participate in live online sessions.
- Complete any required self-paced learning activities.
- Submit the post-program evaluation survey within 30 days of the program end date.

Session	Date	Session Topic
Session 1	September 16, 2026 3:30pm-5:00pm ET	The Need for Safety Transformation and Why We Need to Look Beyond HRO
Office Hour 1	September 18, 2026 11:00am-12:00pm ET	Dedicated Faculty/Peer Interaction Time
Session 2	September 30, 2026 3:30pm-5:00pm ET	Understanding Complexity: From Control to Capacity
Session 3	October 7, 2026 3:30pm-5:00pm ET	Resiliency and Monitoring

Office Hour 2	October 9, 2026 11:00am-12:00pm ET	Dedicated Faculty/Peer Interaction Time
Session 4	October 14, 2026 3:30pm-5:00pm ET	Resiliency and Learning: Part One
Office Hour 3	October 16, 2026 11:00am-12:00pm ET	Dedicated Faculty/Peer Interaction Time
Session 5	October 28, 2026 3:30pm-5:00pm ET	Resiliency and Learning: Part Two
Office Hour 4	October 30, 2026 11:00am-12:00pm ET	Dedicated Faculty/Peer Interaction Time
Session 6	November 4, 2026 3:30pm-5:00pm ET	Resiliency and Anticipating
Office Hour 5	November 6, 2026 11:00am-12:00pm ET	Dedicated Faculty/Peer Interaction Time
Session 7	November 18, 2026 3:30pm-5:00pm ET	Resiliency and Responding
Office Hour 6	November 20, 2026 11:00am-12:00pm ET	Dedicated Faculty/Peer Interaction Time

Session 8	December 2, 2026 3:30pm-5:00pm ET	Organizational Dynamics Leading to Change
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