

Chief Quality Officer Professional Development Program

December 2025 – May 2026

This program consists of **11** live online sessions taking place from 2:00 – 4:00 PM ET and **2** in-person sessions.

To receive credit for completing your IHI program and, if applicable, become eligible for continuing education credit, you must:

- Attend and participate in all in-person and live online sessions.
- Submit the post-program evaluation survey within 30 days of the program end date.

Please note: this agenda is subject to change.

Session	Date	Format	Session Topic
Session 1	December 8, 2025	In-Person Anaheim, CA	Introduction and Grounding in Our Framework
Session 2	January 8, 2026	Live Online	Whole System Quality
Session 3	January 22, 2026	Live Online	Culture of Safety
Session 4	February 5, 2026	Live Online	Health Equity
Session 5	February 19, 2026	Live Online	Evolution of Safety and Human Factors
Session 6	March 5, 2026	Live Online	Governance

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Session 7	March 12, 2026	Live Online	Finance
Session 8	March 26, 2026	Live Online	Data Analytics
Session 9	April 9, 2026	Live Online	Well-being and Quality
Session 10	April 23, 2026	Live Online	Reliability and Sustainability
Session 11	May 6 – 8, 2026	In-Person Minneapolis, MN	Leadership Alliance Spring Meeting
Session 12	May 21, 2026	Live Online	Leading the Day-to-Day Work
Session 13	May 28, 2026	Live Online	Participant Sharing and Wrap-Up