Institute for Healthcare Improvement

Continuing Education Credits by Session

Session Code	Session Title	Physician	Nursing	CPPS Recertification	Pharmacist	Social Work	Certified Professional in Healthcare Quality	General Attendance (Non-CE)
A01/B01	On Dollars and "Sense": Fostering Competency and Partnerships for the Business Case for Safety	1	1	1	1	0	1	1
A02/B02	Caring for Caregivers within Age-Friendly Health Systems	0	1	1	1	1	1	1
A04/B04	Using the Dosing Approach to Build Improvement Capability	1	0	1	1	1	1	1
A05/B05	Ready, AIM, Go!: Transformation of Length of Stay, Throughput and Access Harnessing the Expertise of the Front Line Clinician	0	1	1	1	1	1	1
A06/B06	A Groundwater Approach to Health Equity: Using Training to Build Support for Structural Change	1	0	1	1	1	1	1
A07/B07	Galvanizing the Power of Narrative to Spur Action to Advance Equity and Racial Justice: Lessons from the Rise to Health Coalition	0	0	1	1	1	1	1
A08/B08	One Mindset, Three Essential Tools to Implement, Reinvigorate and Sustain your Huddles	1	0	1	0	1	1	1
A09/B09	Coaching Nurse-led Rapid-Cycle Quality Improvement Initiatives: Novice to Expert in 150 Days	0	1	1	0	0	1	1
A10/B10	Creating Patterns Across the System: A Case Study in a Healthcare System from Brazil	1	1	1	0	1	1	1
A11/B11	Kindness: A Systems Approach for Fulfillment and Healthspan at Work	1	0	1	1	1	1	1
A12/B12	Reducing Disparities in Care Delivery: Analyzing Data and Redesigning the Work	1	0	1	0	1	1	1
A13/B13	Quality as a Strategy: 20+ Years in Jönköping	1	0	1	1	1	1	1
A14/B14	Assessing Progress on the Journey to High Reliability	1	1	1	0	1	1	1
A15/B15	Why Can't We Fix Diagnostic Error?	1	1	1	1	0	1	1
A16/B16	Clinical, Analytic, and Human Factors Considerations for Using AI to Promote Diagnostic Excellence in Primary Care	1	1	1	1	0	1	1
A17/B17	The Confessions of Embarrassed Patients and Caregivers	0	1	1	1	1	1	1
A18/B18	High Risk Rounds: A Transformative Roadmap to Promote a Team-Based Approach in Primary Care	1	0	1	1	1	1	1
A19/B19	From Individual Voice to Systems Change: Framework to Address Systems Barriers to Health & Wellbeing	1	0	1	1	1	1	1
A20/B20	A Framework for Behavioral Health Access and Treatment for Healthcare Workers	1	0	1	1	1	1	1
A21/B21	Peer Support: 5 Key Steps to Building a Program that Actually gets Clinicians the Support they Need	1	0	1	1	1	1	1
A22/B22	Why Quality Improvement Often Fails to Work… The Value of Rigour	1	0	1	1	1	1	1
A23/B23	Understanding and Applying Qualitative Measurement in Improvement	1	0	1	1	1	1	1
A24/B24	When AI Meets QI	1	0	1	1	1	1	1
A25	Scientific Abstracts: Advancing Equity, Addressing Social Determinants of Health	1	1	1	1	1	1	1
A26/B26	Better Ways to Design & Learn for Community Impact	1	1	1	0	1	0	1
B25	Scientific Abstracts: Equity and Safety	1	1	1	1	1	1	1
C01	There's No Place Like Home: Clicking your Ruby Slippers for Safe and Sustainable Transitions of Care	1	1	1	1	1	1	1
C03	Value Based Healthcare: Principles to Achieve High Quality Healthcare While Reducing Costs and Improving Joy in Work	1	1	1	0	0	0	1

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C04	Equity Systems Transformation for Maternal Care Units in Latin America	1	1	1	1	1	1	1
C05	System to Achieve Food Equity: Using a Learning Network Model to Tackle Childhood Food Insecurity	1	0	1	1	1	1	1
C06	This Nursing Initiative is Getting Old (10-Years)	0	1	1	1	0	1	1
C07	Age-Friendly Health System Implementation, Structure, Accountability & Measurement	1	1	1	1	1	1	1
C08	Cyber Attack: Preparing Your Health System to Care for Patients in the Absence of IT Infrastructure	1	1	1	0	0	1	1
C09	Taking the Bored out of Board: How to Supercharge the Journey to Whole System Quality	1	1	1	1	1	1	1
C10	Co-designing a Learning Collaborative to Reduce Diagnostic Error	1	1	1	1	0	1	1
C11	Incidental (Actionable) Findings Management: Integrated Program to Prevent Delayed Diagnosis	1	1	1	0	0	1	1
C12	Nurse-led Care Solutions to Improve Patient Care and Workforce Vitality	1	1	1	0	0	1	1
C13	Addressing Childcare as a Social Determinant of Health: Patient-centered Innovation Towards Equity	1	1	1	1	1	1	1
C14	No Wrong Door for Age-Friendly Care: A Health Care Package for State Multisector Plans for Aging	1	0	1	0	1	1	1
C15	Spanish Virtual Care: Community Partnership for Improved Health Access	1	1	1	1	1	1	1
C16	Cut the Clicks: Reducing Electronic Medical Record Associated Click Burden for Frontline Staff	1	0	1	1	0	1	1
C17	Measuring for Equity: Methods and Examples for Identifying and Prioritizing Meaningful Measures	0	0	1	1	1	1	1
C18	Local Equity Collaboratives: A Model for Health Equity and Antiracism in Whole-Community Efforts	0	0	1	0	1	1	1
C19	Shifting the Paradigm to Keep Patients Safe in Evolving Care Environments	1	0	1	1	1	1	1
C20	Joy in Work: from a Pilot Project to a National Scale	1	1	1	1	1	1	1
C21	Scientific Abstracts: Patient Safety	1	1	1	1	0	1	1
C22	Scientific Abstracts: Quality Across a System	1	1	1	1	1	0	1
C23	Developing an Advanced Practice Provider Quality and Productivity Dashboard	0	1	1	1	0	1	1
C24	Primary Care in Rural America: FNP Residency Helping to Fix a Broken System	0	1	1	1	1	1	1
C25	Building Bridges to Increase Avenues for Quality Improvement	0	0	1	1	1	1	1
D01/E01	Clinical Excellence Drives Financial Success: A General Model for Waste in Healthcare	1	0	1	1	1	1	1
D03/E03	Leading for Whole System Quality	1	1	1	1	1	1	1
D04/E04	No Quality without Equity: Using QI to Pursue Equity in Healthcare	1	0	1	1	1	1	1
D05/E05	The Forgotten Aim No Longer - Advancing Equity Through Safety, QI Analytics & Patient Advocacy	1	0	1	1	1	1	1
D06/E06	What Got You Here Will Keep You Here - Our Journey to 0 MRSA Infections	1	1	1	1	0	1	1
D07/E07	Rule of Engagement: A Patient-Driven Human-Factors Approach for Infection Prevention Initiatives	1	1	1	1	1	1	1
D08/E08	Logistics and Organizational Benefits of Implementing a Medical Student QI Elective	1	0	1	1	0	1	1
D09/E09	A Team-of-Teams Journey to Improve Quality & Effectiveness	1	0	1	1	1	1	1
D10/E10	Restoring Psychological Safety to Support QI at the Nation's Largest Municipal Healthcare System	1	0	1	1	1	1	1
D11/E11	Top Strategies for Leading Quality at a System Level	1	0	1	1	1	1	1

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D12/E12	Clinician Leadership of Carbon Emissions in Care Delivery	0	1	0	1	1	1	1
D13/E13	What Matters Most – Elevating Patient Voices in Quality Improvement with PROMS and PREMS	1	0	1	1	1	1	1
D14/E14	Sharing Across Borders: Building Commitment to Essential Care Partners in Health and Care Settings	0	0	1	1	1	1	1
D15/E15	No More Tumbles: A Quality Improvement Approach to Community Fall Prevention	1	0	1	1	1	1	1
D16/E16	No Time to Lose! Improving Diagnostic Excellence in Maternal Care	1	1	1	0	0	1	1
D17/E17	The Pathway Forward: Bringing Joy Back to the Bedside	0	1	1	1	0	1	1
D18/E18	Excellence by Design: Co-create Workplaces Where Staff and Patients Thrive	1	1	1	1	1	1	1
D19/E19	The Hospital at Home Quality Framework: A Foundation for Quality Improvement	0	0	0	0	0	0	1
D20/E20	Improving Systems, Saving Lives: Lessons learned from the Multi-country Golden Hour Collaborative	1	0	1	1	0	1	1
D21/E21	Scientific Abstracts: Qualitative and Participatory Methods in QI	1	1	1	0	0	0	1
D22/E22	New QI Projects/ Resources Supporting Implementation of the 2023 AAP Pediatric Obesity Guideline	1	0	1	1	1	1	1
D23/E23	Scaling & Spreading 4Ms Care: Successes & Challenges in Leading a VA Age-Friendly Action Community	1	1	1	1	1	1	1
D24/E24	Evaluating AI Diagnostic Support Systems in Practice: Considerations for Clinical Trial Design	1	1	1	1	0	1	1
D25/E25	Transitioning from Skills Fair to Competency Based Education on the Surgical Intensive Care Unit	0	1	1	1	0	1	1
D26/E26	Matching Process Measures with Outcomes: Anesthesiologists, Tidal Volume, and Anemia Management	1	0	1	0	0	1	1
FC01	Demystifying the Chief Quality Officer Role	0.75	0.75	0.75	0.75	0	0.75	0.75
K01	Keynote 1: Erin Brockovich	0.75	0	0	0	0	0	0.75
K02	Keynote 2: Kedar Mate	1	0	0	0	1	0	1
K03	Keynote 3: Allyson Felix	1	0	1	0	1	0	1
K04	Keynote 4: Peter Lee	0	0	0	0	0	0	1
K05	Keynote 5: Don Berwick	1	0	0	0	1	0	1
LB01	Towards an Integrated and Unifying Approach for IHI's Scientific Methods	1	0	1	1	1	1	1
MF01	Better Quality Through Better Measurement	4.5	0	4.5	4.5	4.5	4.5	4.5
MF02	Racial Equity Strategic Planning Through Human Centered Design	4.5	0	4.5	4.5	4.5	4.5	4.5
MF03	Certified Professional in Patient Safety (CPPS) Review Course	4.5	4.5	4.5	4.5	0	4.5	4.5
MF04	The Healthcare Workforce Zero Harm Journey	4.5	4.5	4.5	4.5	4.5	4.5	4.5
MF05	Trauma-Intelligence Advances Person Centered Care Among Victims of Human Trafficking	4.5	4.5	4.5	4.5	4.5	4.5	4.5
MH00	Advancing Research to Deepen Understanding of the Impact, Implementation and Scaling up of Age-Friendly Care using the 4Ms Framework	2.75	2.75	2.75	0	0	0	2.75
MH01	Mobile Integrated Health: More Secrets of Achieving the Quintuple Aim	2.75	2.75	2.75	2.75	2.75	2.75	2.75
MH02	Practical Methods for Designing Improvement Initiatives for Results and Continuous Learning	2.75	0	2.75	2.75	2.75	2.75	2.75
MH03	Creating Improvement Momentum – Storytelling with Data to Engage Audiences and Generate Action	2.75	0	2.75	2.75	2.75	2.75	2.75
MH04	Leadership for Health Equity	2.75	2.75	2.75	2.75	2.75	2.75	2.75

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MH05	Planning and Running More Rigorous PDSA Cycles	2.75	2.75	2.75	0	2.75	2.75	2.75
MH06	Avoiding Moral Injury for Patients and Providers – A Focus on What Matters and Advance Care Planning	0	2.75	2.75	2.75	2.75	2.75	2.75
MH07	How Community Health Workers and Community Based Organizations Transcend Health Disparities	2.75	0	2.75	2.75	2.75	2.75	2.75
MH08	A Playbook for Embedding Workforce Wellbeing in Your Health System Strategy	0	0	2.75	2.75	2.75	2.75	2.75
MH09	Experience a Transformational Approach to Leading QI and Energizing your Staff: Frontline First	2.75	0	2.75	2.75	2.75	2.75	2.75
MH10	Implementing Generational Health for Health Care Improvement in the Acute Care Setting	2.75	2.75	2.75	2.75	2.75	2.75	2.75
MH11	The Psychology of Change: Unlock Resistance and Unleash QI	0	0	2.75	2.75	2.75	2.75	2.75
MH12	Resetting Your Safety Strategy: National Action Plan Learning Laboratory	0	2.75	2.75	2.75	0	2.75	2.75
MH13	Practical Strategies to Ingrain Health Equity Into Performance Improvement Methods	2.75	0	2.75	2.75	2.75	2.75	2.75
MH14	Taking Action to Integrate Diversity, Equity, and Inclusion Into Your Patient Safety Work	2.75	2.75	2.75	2.75	2.75	2.75	2.75
MH15	A High-performance Framework for Real-world Integration of Behavioral Health and Primary Care	2.75	0	2.75	2.75	2.75	2.75	2.75
MH16	Improving Workplace Wellness Utilizing Human Centered Design and the Surgeon General's Framework	2.75	2.75	2.75	2.75	2.75	2.75	2.75
MH17	Improving the Rigor of Learning: Practical Evaluation Designs for Improvers Who Want to Know What's Working and How it's Working	2.75	0	2.75	2.75	2.75	2.75	2.75
PW01	Poster Walkaround: Person-Centered Care	1	0	1	1	1	1	1
PW02	Poster Walkaround: Improvement Science	1	0	1	0	0	0	1
PW03	Poster Walkaround: Equity	1	0	1	0	0	0	1
RS01	Managing Quality and Cost with the "Continuous Value Improvement" Approach	0	0	0.75	0.75	0	0.75	0.75
RS02	Is Healthcare Really Behind in Tech? AI in Use at Clinical Operations at Tampa General Hospital	0	0	0	0	0	0	0.75
RS03	Leading Quality Improvement: Essentials for Managers	0	0	0	0	0	0	0.75
RS04	Fostering Provider/Payer Collaboration to Advance Health Equity	0	0	0	0	0	0	0.75
RS05	Rise to Health Coalition: Latest Developments & Insights	0	0	0.75	0.75	0	0.75	0.75
RS06	Building a Culture of Innovation – On the Foundation of your Improvement Practice	0.75	0.75	0.75	0.75	0	0.75	0.75
RS07	The Value of CPPS Certification: Building Safety Competencies Across the Workforce	0.75	0.75	0.75	0.75	0	0.75	0.75
RS08	Rebuilding Trust by Raising the Standard of Pain and Addiction Care in Emergency Departments	0.75	0	0.75	0.75	0	0.75	0.75
RS09	Creating Room for All Voices in Health Care Quality Improvement and Quality Measurement	0	0	0.75	0.75	0	0.75	0.75
RS10	Reimagining Care Outside the Hospital Walls to Improve Population Health	0.75	0.75	0.75	0.75	0	0.75	0.75
RS11	Join the Age-Friendly Health Systems Movement	0	0	0.75	0.75	0	0.75	0.75
RS12	Strengthening Service Coordination to Optimize Systems	0	0	0.75	0.75	0	0.75	0.75
RS13	Co-Designing Population Health Management with Community Health Centers to Advance Health Equity	0.75	0	0.75	0.75	0	0.75	0.75
RS14	Data Usage for System Improvement and Panel Balancing: A Comprehensive Approach	0.75	0.75	0.75	0	0	0.75	0.75
RS15	Show Me the Money: Understanding Financial Impact of Process Improvement	0	0	0.75	0.75	0	0.75	0.75
RS17	Building Essential Quality Improvement Skills	0	0	0.75	0	0	0.75	0.75

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RS18	Creating Equity Using Quality Improvement: Interventions from a National create+equity Collaborative	0	0.75	0.75	0.75	0	0.75	0.75
RS19	The Business Case for Equity	0.75	0	0.75	0.75	0	0.75	0.75
RS20	Build to Last: Achieving Sustainability in the Face of Multiple Barriers	0.75	0.75	0.75	0.75	0	0.75	0.75
RS21	Wiring the Winning Organization: Unleashing Distributed Intellect to Achieve Great Things	0	0	0	0	0	0	0.75
RS22	"Detoxifying" Healthcare – Leading Practically with and for Kindness	0.75	0.75	0.75	0.75	0	0.75	0.75
RS23	Building Communities of Practice: Open School Success!	0	0	0	0	0	0	0.75
RS24	Measuring Facility Commitment to Patient Safety: Leadership, Culture, and Patient Engagement	0.75	0	0.75	0.75	0	0.75	0.75
RS25	National Strategy to Advance Community Partnerships in Healthcare Listening and Engagement Session	0	0	0.75	0.75	0	0.75	0.75
RS26	Comprehensive Health Services Anchored by Strong Primary Care	0.75	0.75	0.75	0	0	0.75	0.75
RS27	Improving Across Sectors: A Collaborative Approach for Homeless Populations	0	0.75	0.75	0.75	0	0.75	0.75
RS28	Nurses: Indomitable Improvers Leading Care Delivery Redesign	0	0.75	0.75	0.75	0	0.75	0.75
RS29	Experienced Based Co-design: One Size Does Not Fit All	0	0.75	0.75	0.75	0	0.75	0.75
SH01	Safety & Quality said, "I Do!": The National Action Plan and Whole System Quality Take The Next Step	2.75	2.75	2.75	0	0	2.75	2.75
SH03	Clinical Event Debriefing: Team Reflection to Drive Organizational Learning and Resilience	2.75	2.75	2.75	2.75	2.75	2.75	2.75
SH04	Improv and Game Workshop for Healthcare Improvement Facilitators	0	0	2.75	2.75	2.75	2.75	2.75
SH05	Trust: An Imperiled Determinant of Healthy Health Care Systems	2.75	0	2.75	2.75	2.75	2.75	2.75
SH06	The Importance of Hazards and Risk: The Focus of Every other Industry's Safety Program	2.75	2.75	2.75	2.75	0	2.75	2.75
SH07	Creating and Sustaining a Communications Course to Support Patient and Provider Experience	2.75	2.75	2.75	2.75	2.75	2.75	2.75
SH08	No Planet B: How can we Accelerate Progress to Net Zero in Healthcare	2.75	0	0	2.75	2.75	2.75	2.75
SH09	Kindness and The Good Life (at work): A Systems Approach for Fulfillment and Healthspan	2.75	0	2.75	2.75	2.75	2.75	2.75
SH10	Trust-Building Community Dialogues: Co-designing Health Equity Programs that Address What Matters	2.75	2.75	2.75	2.75	2.75	2.75	2.75
SH11	Prepare to Lead Improvement in a World that is Rapidly Changing: Become a Versatilist!	0	0	2.75	2.75	2.75	2.75	2.75
SH12	International Learnings in Maternal Mortality Reduction Across Care Settings	2.75	2.75	2.75	0	2.75	2.75	2.75
SH13	Listening as a Core Leadership Skill	2.75	2.75	2.75	2.75	2.75	2.75	2.75
SH14	Single Site Success to Multi-site Spread for Population Impact: the British Colombia SQI Workshop Approach	2.75	2.75	2.75	0	2.75	2.75	2.75
SH15	Better Ways to Design and Learn for Community Impact	2.75	0	2.75	0	2.75	0	2.75
SP00	Executive Leadership Summit: Digital Today, Digital Tomorrow	3.75	3.75	3.75	0	3.75	0	3.75
SP01	Coaching Leaders in Improvement: Unwrap the Story by Asking Questions and Listening	1	0	1	0	1	1	1
SP02	Climate and Health Care: Decarbonizing our Health Care Systems	1	0	0	1	1	1	1
SP03	Exploring How to Design Data Systems to Meet the Needs of Whole System Quality	1	0	1	1	0	1	1
SP04	How Organizations Are Using the National Action Plan to Revitalize Safety	0	1	1	1	0	1	1
SP05	Breaking the Rules for Better Care	1	1	1	1	1	1	1

Please note that the following activities are not eligible for continuing education credit: Innovation Theaters, Pecha Kuchas, Forum Experiences, networking events, and the Forum Orientation.