

# Breakthrough Series College: Informational Call

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# The IHI BTS College Team

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Kelly McCutcheon  
Adams, LICSW,  
Senior Director, Faculty



Sue Butts-Dion,  
Improvement  
Advisor, Faculty



Lauren Cameron,  
Event Manager



# Agenda

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Overview of the Institute for Healthcare Improvement

Program Overview

Expectations

Past Participant Experience

Questions



# IHI Mission

To improve health  
and health care  
worldwide

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# IHI Vision

Everyone has  
the best care and  
health possible





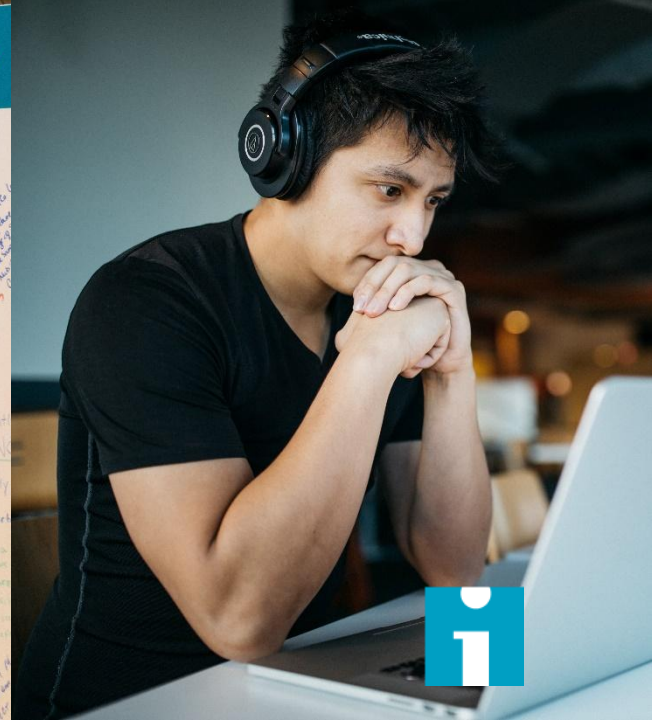
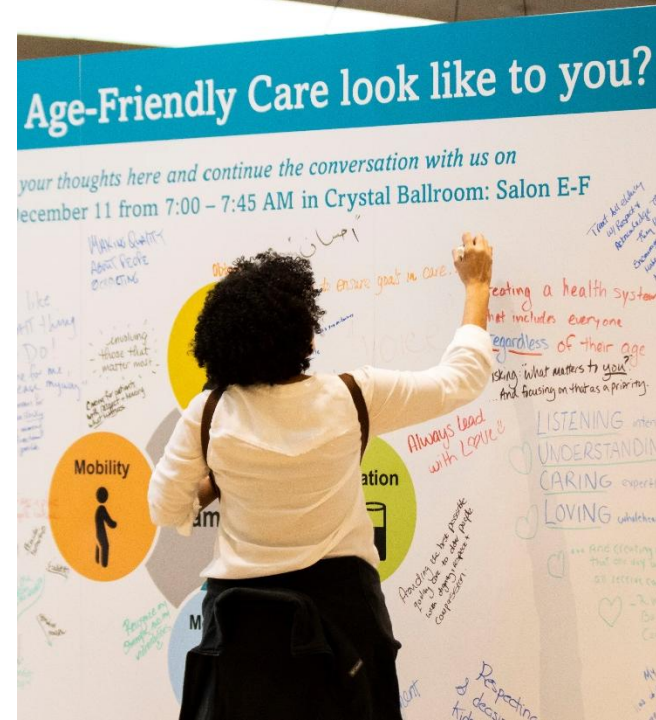
# Since 1991

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In large systems and small villages, we have taken improvement methods originally used in the manufacturing industry and applied them to improving all aspects of health and health care.

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We build improvement capability by providing people with methods and tools to make care better.



# Breakthrough Series College: Overview

# Program Objectives

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After this program, participants will be able to:

- Operate a successful Collaborative improvement project
- Increase their ability to teach and use the Model for Improvement, an improvement strategy used in the Breakthrough Series (BTS)

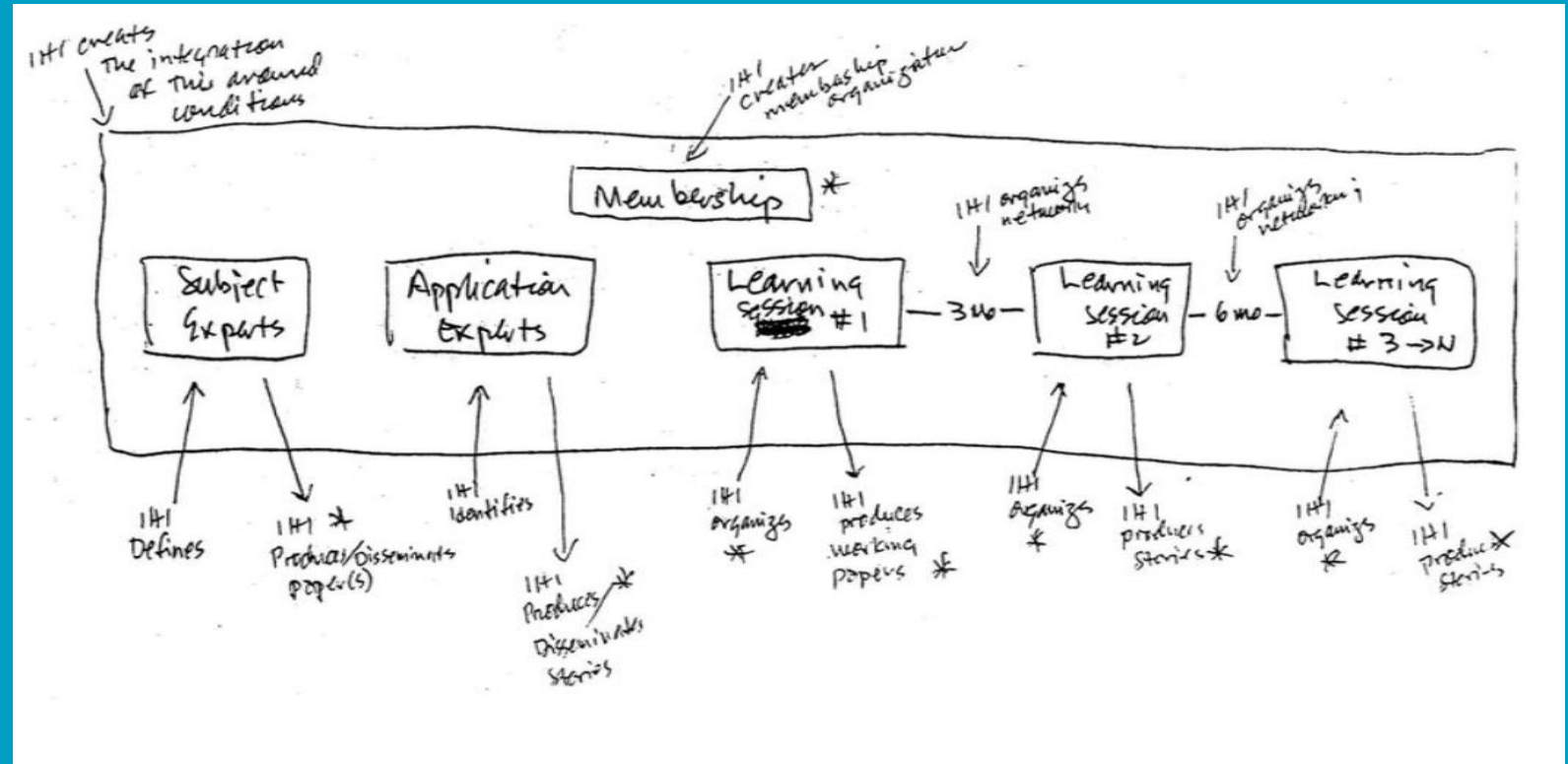


# How the IHI Breakthrough Series began

“Knowing is not enough;  
we must apply.

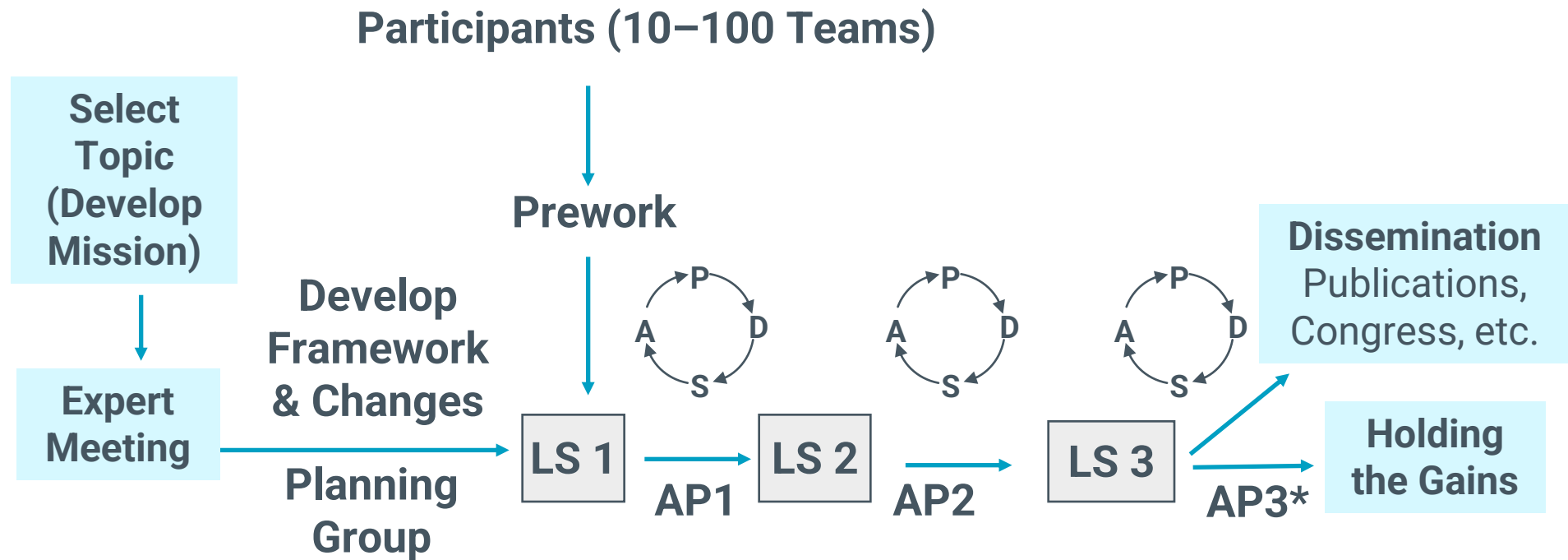
Willing is not enough;  
we must do.”

Goethe





# IHI Breakthrough Series (6–18 Months)



**LS = Learning Session**

**AP = Action Period**

\*Continue reporting data as needed to document success

## Supports

Email	Phone Conferences	Visits
Extranet	Assessments	
Sponsors	Team Reports (Monthly)	



# The IHI Breakthrough Series

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An improvement method that relies on spread and adaptation of existing knowledge to multiple settings to accomplish a common aim.



# Program Agenda

Dates	Times	Format
By October 16th	Approximately 2.5 hours	Self-directed
Thursday, October 16th	12:00pm – 4:00pm EDT	Live-Virtual
Thursday, October 23rd	12:00pm – 4:00pm EDT	Live-Virtual
Thursday, October 30th	12:00pm – 4:00pm EDT	Live-Virtual
Monday, November 3rd	12:00pm – 1:00pm EST	Office Hours
By November 7th	Approximately 2 hours	Self-directed
Weeks of November 3rd and November 10th	Various slots available	Coaching
<b>Wednesday, November 12th</b>	<b>8:00am – 5:00pm EST</b>	In-person (Boston)
<b>Thursday, November 13th</b>	<b>8:00am – 4:00pm EST</b>	In-person (Boston)
Tuesday, November 18th	1:00pm – 2:00 pm EST	Office Hours
By December 1st	Approximately 1 hour	Self-Directed
Thursday, December 4th	12:00pm – 4:00pm EST	Live-Virtual

# Topics at the BTS College

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Overview of the BTS Model

Alumni Panel

Incorporating Equity

Topic Selection

Faculty and Staffing

Developing the Technical Content

Preparing for the Collaborative

Model for Improvement

Learning Sessions

Action Periods

Storyboards

Guiding and Closing a Collaborative

Science of Improvement



# Continuing Education

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JOINTLY ACCREDITED PROVIDER™  
INTERPROFESSIONAL CONTINUING EDUCATION

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Certified Professionals in Patient Safety (CPPS), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.





# Expectations

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Attendance



Active Participation



Asynchronous Assignments

# Past Participant Experience

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“IHI offers a rich, interactive training experience through their BTS College. The trainers and entire team make participants feel welcome and valued from the moment we arrive and engage us in a series of activities to enhance hands-on learning. In addition, they offer ongoing 1:1 and group support to encourage learners to try new approaches, take risks, and get feedback on their efforts to build Collaboratives. I would highly recommend the BTS College for anyone who wants to convene Collaboratives to improve outcomes.” - Jacki Hecht, RN, MSN

“Our team of Improvement Coaches attended together to learn how to facilitate BTS Collaboratives for educational teams. We have significant improvement experience, but our collaboratives tend to lean towards innovations models such as Networked Improvement Communities (NICs). We wanted more training on sustain and spread. We had heard about BTS Collaboratives and made a commitment to learn. The training was amazing and not only allowed us to learn how to facilitate BTS Collaboratives, but it also gave us more improvement tools to use in other work. Our team is in the 6-month planning phase of TWO BTS Collaboratives that will officially launch this fall, and we are so excited to put our learning to work!” – Dr. Annie Sharp





# What's Next?

## Register

<https://www.ihi.org/education/training/breakthrough-series-college-october-2025>

## Discounts and Scholarships

Group discounts and scholarships available

## Have additional questions?

Please email [btsc@ihi.org](mailto:btsc@ihi.org) with any questions related to registration and Kelly McCutcheon Adams  
[kmccutcheonadams@ihi.org](mailto:kmccutcheonadams@ihi.org) with any questions related to the course and content.



**THANK  
YOU**